

# Technical Project Manager



Phone :

Web :

## Job Summary

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Vacancy :

Deadline : Aug 06, 2024

Published : Jul 06, 2024

Employment Status : Remote

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

## Job Description

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Thrive Health is on an important mission: to make healthcare work better for everyone. We're creating digital healthcare technology that enables more efficient, engaging care for patients, and empowers providers with the tools they need to do great work.

- Thrive Health offers a digital care coordination platform that allows you to easily and rapidly create and unify care journeys for patients, their families, and healthcare providers to improve clinical outcomes.
- The platform is designed to connect journeys, people, and data across the whole continuum of health.
- Thrive Health enables a patient's health story to follow them as they navigate care through the health system. The platform centralizes the information for the patient and also provides valuable health insights.

What does this technology look like? Here's a sneak peak:

- A first-of-its-kind interactive patient engagement tool for breast cancer survivors
- A surgical optimization care journey that enhances patients' experiences as they prepare for surgery
- A mental health and wellness journey that guides patients in self-care
- A clinical waitlist intervention tool that helps chronic pain patients get appointments with providers sooner

When you become a Thriver, you are joining a passionate team of people who are committed to creating a more equitable, accessible healthcare system. Each day, we live by our five core values - be bold, be innovative, be transparent, be inclusive, be humble - and take incremental steps to achieve this mission. We're looking for our next great Thriver, and the unique perspective you bring to make us a stronger, more diverse organization.

### The Opportunity

*Hi, I'm Emery; Senior Manager, Customer Solutions & Implementations at Thrive Health. We're looking for a **Technical Project Manager** to join our team. The Technical Project Manager will be responsible for overseeing the delivery of technical solutions, ensuring they meet client needs and are aligned with our platform's capabilities. This role requires a balance of technical expertise, project management skills, and client-facing experience.*

### What Your Day-to-Day Will Look Like:

- **Project Management:** Lead and manage technical projects, ensuring timely delivery within scope and budget. Develop detailed project plans, monitor progress, and provide regular updates to stakeholders.
- **Client Engagement:** Engage with clients to understand their pain points, gather requirements, and translate them into actionable project plans. Ensure clear communication and maintain strong client relationships throughout the project lifecycle.
- **Technical Expertise:** Gain a deep understanding of our platform and its architecture. Validate the technical feasibility of solutions and ensure they are built according to specifications.
- **Collaboration:** Work closely with development teams to validate incoming work, ensuring it meets quality standards and aligns with project requirements. Facilitate communication between clients and technical teams to ensure alignment.
- **Problem-Solving:** Identify potential risks and issues early in the project, and develop mitigation strategies. Resolve project-related issues promptly and effectively.
- **Documentation:** Maintain comprehensive project documentation, including requirements, specifications, progress reports, and post-project evaluations.

### The Skills You Bring:

- Bachelor's degree in Computer Science, Engineering, or a related field. PMP or other project management certifications are a plus.
- 3+ years of experience managing requirements for B2B implementations;
- 3+ years of product-related experience in the B2B SaaS field;
- Strong technical background with the ability to understand complex systems and validate technical work. Experience with relevant technologies, e.g., software development, cloud platforms, etc.
- Proven experience managing multiple projects simultaneously, with a strong track record of delivering on time and within budget.
- Excellent communication and interpersonal skills, with the ability to ask insightful questions, understand client needs, and build strong relationships.
- Strong analytical and problem-solving skills, with the ability to anticipate issues and develop proactive solutions.

We prioritize supporting your health and well-being. From day one at Thrive Health, these benefits are yours:

- **Flexible working hours** - outside of core hours, you have the freedom to set your schedule
- **Extended health & wellness benefits** - comprehensive health and dental coverage, and \$1000 / year towards your well-being
- **Celebrations, on your terms** - re-allocate our company-wide break at the end of December to cultural holidays that matter to you
- **Learn, grow, and invest in your future** - \$1000 / year towards your continuing education, RRSP matching, and eligibility to participate in our stock options program
- **Community involvement** - Paid volunteer days and charitable donation matching
- **Creating your dream workspace** - \$500 / year to equip your home office with everything you need

Thrive Health is a remote-first company. We believe in letting you do your job, how and where works best for you.

**Salary Information:** The base salary range for this role is determined by a number of factors, including but not limited to job-related skills, experience, and relevant education or training. The base salary range for this role is \$90,000 - \$100,000/year.

*Even if you don't think you tick every single box above, we still encourage you to apply! Research has shown that many professionals - especially women and marginalized peoples - will only apply if they feel 100% qualified for a role. We're looking for our next great Thriver, and we don't measure Thrivers by how many boxes they tick.*

*Thrive Health committed to supporting an environment free from systemic or direct racism or discrimination for all employees, and for applicants throughout the interview process. We do not and shall not discriminate on the basis of race, ethnicity, gender, gender expression, religion, sexual orientation, or marital status. We welcome applications from people with disabilities, who require unique accommodations throughout the recruitment process. Let us know how we can best support you as you get to know our team.*

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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