

Technical Product Manager

Phone :
Web :



Job Summary

Vacancy :
Deadline : Aug 25, 2024
Published : Jul 25, 2024
Employment Status : Hybrid
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

Solink is a different kind of data-analytics software company. We've successfully made video security a source of powerful insight for business owners of franchise and retail chains. We focus on security applications that combat fraud proactively and make it easier for owners to track down problems. Today we focus on loss prevention and in the future, we see every department using video to make data-driven decisions: marketing, operations, even HR.

A job at Solink means working with an amazing team and tackling one of the biggest data problems out there. We are venture backed and focus on continuous execution to delight our customers. We have a creative and collaborative work environment, and all of our employees have meaningful equity in the company.

A bit about the role...

Solink is on the hunt for a seasoned Technical Product Manager for our Platform & Infrastructure Team who is passionate about leveraging cloud technology and technical infrastructure within a dynamic SaaS environment. In this role, you will be responsible for ensuring the scalability, security, and reliability of our platform, providing the critical foundation needed to support our product teams in delivering value-added applications. You will work closely with engineering, SecDevOps, and our cloud provider partners to develop and maintain a robust, secure, and scalable infrastructure. You will play a key role in enhancing Solink's operational efficiency and customer satisfaction to deliver on our mission to help our customers protect their people, profits, and property around the clock.

With a focus on strategic execution and delivery, you will ensure that our projects meet rigorous standards and timelines, solidifying our commitment to "Making the Magic Happen" for our customers.

WHO YOU ARE:

- You possess 5+ years of experience in product management, specifically within a SaaS environment focused on technical and cloud infrastructure products.
- You hold a degree in Computer Science or Engineering, which equips you with a robust technical foundation.
- **You are able to crunch numbers and understand the impact a product can have on business operations.**
- You are skilled in strategy creation and execution, adept at turning complex ideas into detailed, actionable plans.
- You have a proven ability to make data-driven decisions, understand market trends, and deliver projects on time and within budget.
- You are comfortable in a hands-on role
- You are a strong team player with the emotional intelligence to work effectively across teams to ensure cohesion and alignment.
- You have exceptional communication and writing skills
- You are entrepreneurial and have a growth mindset, with a passion for delivering innovative solutions that delight users.

Bonus if you...

- Have prior experience in security, video surveillance, or computer vision.
- Have a solid technical understanding of data structures, AI/ML pipelines, MM-LLMs, and a love for bringing these elements to life in impactful products.

SECURITY REQUIREMENTS:

- Candidates must undergo a criminal records check upon hire;
- Be a Canadian Citizen (dual citizens included), or eligible to work in Canada;
- Be willing to comply with Solink's own security policies and standards.

WHAT WILL YOU DO?

- Align Solink's infrastructure and platform strategy with goals for security, scalability, and reliability.
- Plan and oversee the roadmap for infrastructure and platform enhancements.
- Articulate technical requirements and collaborate with product designers and developers.
- Engage with internal teams and customers to understand integration needs and security requirements.
- Manage multiple projects simultaneously, focusing on secure and reliable solution delivery.
- Champion customer-centric solutions that meet modern security and compliance standards.
- Drive projects pragmatically and maintain a clear focus on deadlines.

WHAT IS SOLINK?

Solink is transforming conventional data into 'smart' data. Solink connects and synchronizes brick-and-mortar business systems like video + Point of Sale data, to create insight into loss prevention, security, and operations issues. We find new and powerful ways for businesses to get real value from the data and footage created daily by their standard systems.

We're one of Ottawa's fastest growing companies. We're not just a tech and security company - we are rapidly evolving the way that we use and think about video security, data analytics and technology. We're enhancing the status quo to positively impact clients and customers' businesses.

We're on a steep growth trajectory, which means lots to do, lots to learn, and lots to experience! What an exciting adventure ahead - and our Solinkians make the greatest travel companions...

Solink thrives because of our team; we know that in our business and in our daily work, people make all the difference. We're looking for people who are driven by curiosity, hungry to innovate and striving to make an impact.

WHY WORK AT SOLINK?

Working with us means you'll be working for a company that values your input and allows you to bring your ideas to life. We offer a collaborative, creative, supportive work environment with a culture that is undeniably fun...

All that - PLUS we offer.....

- Flexibility in your chosen hours of work by helping you get "stuff" done (encourages that work life balance);
- Opportunities for growth based on merit, skill, and initiative;
- Friendly, welcoming and team-oriented atmosphere that fosters collaboration;
- Creative and innovative environment that mentors, supports, motivates and inspires you to make an impact;
- Interesting and exciting assignments ranging in size, type and complexity;
- An "open-door" policy where communication and brainstorming is encouraged;
- A really positive and fun environment working with an incredibly ENERGETIC team;
- Fully paid Health / dental benefits offered immediately (an additional \$500 spending account for items that aren't covered in our AMAZING benefits program);
- Monthly reimbursement toward a health and wellness;
- Extracurricular SOLINKIAN social events (annual "solink-o de mayo", so-learns, sports teams, so-lunches, team builders, and much more)

• Please note: We currently operate within a hybrid approach.

We know that everyone has different experiences and that's what makes all of us so unique. Solink is an Equal Opportunity Employer. We're looking at building our team of great people and we know that comes in various forms. We are committed to a diverse and representative workforce, an open and inclusive work environment and we encourage all candidates with interest to apply. We will provide accommodation on request through all parts of the selection process.

HOW TO APPLY?

Please submit your cover letter and resume addressed to **R2-D2** outlining why you would be the right fit for this position.

Solink welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
