

Technical Product Manager

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FISPAN

Job Summary

Vacancy :

Deadline : Aug 16, 2024

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Employment Status : Hybrid

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

Job Description

FISPAN is an Enterprise SaaS FinTech company that allows banks to deploy embedded financial products and services to create a seamless banking connection for their corporate clients. Our product aims to provide instant scale and reach for banks who want to remove friction and add value by enabling their commercial banking clients to access banking services through their preferred operational software. Founded in 2016 by renowned entrepreneur Lisa Shields, FISPAN is on a mission to create the best product in the FinTech industry, and fundamentally change the way that companies bank. Being the market leader in ERP-banking, we work with the world's Tier 1 banks with assets exceeding up to \$3T, including J.P. Morgan Chase.

With our rapid growth, we are looking for dynamic and passionate individuals to join our high performance team, in an inclusive culture, that rockets us to number 1 in our space. FISPAN recognizes that passionate, hard working individuals with diverse backgrounds are what makes innovation happen. Being a Vancouver based start-up, our modern and scenic office is located in downtown's historic Marine Building.

Technical Product Manager

FISPAN is looking for a full-time Technical Product Manager to join our growing Product team, which lives at the intersection between Strategy and Technology at FISPAN. This position is best suited for an individual who is looking to grow their career in Product Management. The successful candidate will play a key role in implementing Bank connectivity to FISPAN's product suite and managing the technical relationships with our Bank partners.

This is a full-time position with benefits, where we need a talented and enthusiastic individual to join our dynamic team and grow to become a key contributor to our business. You will have the opportunity to start or advance your career within an organized Vancouver start-up, with lots of opportunities for growth within our flexible working environment.

If you have a detail-oriented, creative mind and appetite for technology, we want to hear from you!

Key Responsibilities

- Act as the primary point of contact for product development projects including specification analysis, solution design, development oversight and E2E testing.
- Lead the product development lifecycle from ideation to launch.
- Write clear and detailed product specifications and user stories.
- Translate technical requirements into actionable tasks.
- Create the test plan and test cases for the user acceptance testing of FISPAN product implementations
- Execute end-to-end testing of FISPAN products, UAT testing, and the customer onboarding experiences.
- Work closely with our Implementation Managers and Engineering teams to ensure technical feasibility and efficient execution of product features.
- Support production of external-facing documentation and product demonstrations aimed at prospective customers and users.
- Support production of internal documentation relating to new product development.
- Synthesize product feedback, analyze bank specifications, and support architecture design with business context.
- Work closely with Account Manager and Customer Experience teams to ensure successful handoffs are made for new product launches, as well as establish and maintain effective practices for transitioning a project through its journey at FISPAN.
- Support product launches post go-live to monitor any bugs and/or change requests
- Be the last line of defense before the product is delivered to the bank and bank's clients, ensuring the defects free product is delivered to the customer.
- Work with diverse people from a wide range of backgrounds.
- Play a significant part in managing and driving the execution of the product growth from a technical and platform perspective.

Nice-to-haves

- Most importantly, successful candidates will be fast learning self-starters and team players that will grow into playing a critical role in delivering services to our clients.
- A high technical acumen is important.
- A high level understanding of payments messaging standards and mediums would be a differentiator.
- Bachelor's or Master's degree, with preference to Business or Technology (Management Information Systems, Computer Science, or other development related fields).
- 2-4 years of relevant business analyst, product management, accounting, banking, quality assurance or software development experience.
- A keen interest in how some of our world's largest organizations move money, information and data across a variety of systems. A demonstrable interest or exposure to enterprise technology would also be extremely relevant.
- Experience with agile development practices and familiarity with JIRA ticket creation
- Familiarity with practical, real-world applications of accounting, retail or commercial banking, or APIs would be very relevant to this position.
- Demonstrable familiarity with any high-level programming language is interesting, but not required. We use mediums such as XML and JSON, and other technologies such as Java, Python and Kotlin.
- Willingness to question and bring ideas to the table about how to improve processes rather than stick to the status quo

Why Work With Us?

- Experienced team

Our CEO's previous venture, Hyperwallet, was purchased by Paypal and ranks as one of the largest Canadian acquisitions! A seasoned leadership team with relevant experience scaling technology companies from start-up through growth phases to acquisition. Join our team to build your network and engage in mentorship opportunities.

- Start-Up Environment

FISPAN's start-up nature implies autonomy and leadership over projects. Our employees hold a higher level of responsibility and are presented with various hands-on opportunities from the get-go. We want our team to reach their full potential and career aspirations.

- Rich Culture

We understand that personal growth happens on multiple levels, which is why we encourage a work-life balance to have family time, explore new ideas and develop hobbies. At FISPAN, you can also expect various virtual and in person company-wide events and clubs to drive engagement.

- Perks

Our prime downtown Vancouver office is close to a Skytrain, prestige shopping, and coastal views. FISPAN employees have access to our building fitness center and amenities, fully stocked cupboards, weekly team lunches, and daily coffee runs. We also set our employees up for success by providing the most modern MacBook and Apple equipment.

Compensation and Benefits Package

FISPAN believes in an atmosphere and culture when innovation can flourish, collaboration and teamwork are valued and transparency is at the core of it all. We want our employees to see how the ideas they help generate today have an impact on how we do business tomorrow. With that, the hiring salary range for this position is \$85,000-\$100,000 annually; the base pay offered is based on comparable market data from companies of similar employee size, revenue and location. As part of our total rewards offering, permanent employees in this position may be eligible for our competitive semi-annual bonus program, subject to program eligibility requirements.

At FISPAN, we reward employees for achieving their objectives, going beyond the requirements of their job, demonstrating leadership, fostering innovation and advancing the organization as a whole. We value talented people of all backgrounds and characteristics that share our vision of being the number one platform for the business banking ecosystem.

Other components of our towards rewards offerings include support of career development, wellbeing, and personal growth.

- Extended health and dental benefits
- Paid time off
- Savings and retirement plan matching
- Parenthood top-up
- Mentorship programs, and leadership series (to name a few)

Note: The incentive programs, benefits, and perks have certain eligibility requirements and may vary, only be partially or not at all available based on criteria such as location, employment status, etc. We'll be happy to clarify eligibility for interviewing candidates.

Diversity, Equity & Inclusion

As FISPAN continues to grow, we are committed to celebrating diversity, endorsing equity, and encouraging inclusion because it makes sense for our business and creates a culture of diverse ideas that results in a high performance culture. This starts in the recruitment process by providing the most diverse candidate pool to our leaders as we can. From there leaders decide on the best candidate for the job based on their merits.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
