

# Staff Product Manager – Data Team



Phone :

Web :

## Job Summary

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Vacancy :

Deadline : Jul 21, 2024

Published : Jun 21, 2024

Employment Status : Remote

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

## Job Description

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We are looking for an experienced Staff Product Manager to help build a scalable, sustainable, and secure data infrastructure at Jane. Our mission is clear: to support our teams in maintaining the highest standards of data management as they develop new and innovative solutions for our customers. As we continue to grow, our helpers are storing and accessing larger and larger data sets while running their practice on the daily. This person will work cross-functionally and across all groups at Jane to lead the development of data management practices & policies in a healthcare environment, while exploring novel ways of growing and scaling our data architecture. Like with all positions at Jane, this position is a remote position, allowing you to work anywhere you want across Canada. Building a delighted team who can delight our customers is part of Jane's DNA. In our most recent company-wide health check, 99% of our team agreed that our founders demonstrate people are important to Jane's success. On top of that, 98% of our team felt Manager cares about them as human beings and that they are supported when needing to arrange time off from work. We'd never claim to be perfect, but we're working hard to listen to our people and improve each day.

We really want the people who work at Jane to love being here, so it's important that we start with a bit about what makes our company unique and try to be as transparent as possible. Our [values](#) also provide some insights into Jane and hopefully, you'll have a better idea if this might be the kind of company you want to be part of.

Before we were Jane, our Co-Founders were solving problems for their own clinics not realizing that a few years later, this team would grow to support tens of thousands of healthcare practices in more than 60 countries. Our platform is now helping to modernize the world of practice management software. We enable the likes of physiotherapists, mental health counsellors, chiropractors, and other allied health practitioners to run their practices in a digital-first way through features such as online booking, charting, scheduling, telehealth, and billing along with an evolving library of features. You can see more of them [here](#). Although we've grown, still to this day, we're rooted in solving clinics' problems and making sure we don't lose sight of Jane's vision.

We have remained profitable for the past seven years, we're product-led and growing organically (and responsibly) to the point where 85% of our customer growth is either from customer referrals or word of mouth. Growth like this is unique, especially in the world of SaaS, and it doesn't happen by chance. We have a brilliant team of over 400 Janers who are doing an amazing job of listening to our customers, building what they need, and providing industry-leading support. We pride ourselves on flexibility & autonomy, some of our team block out their calendars to pick up their children from school (and this is normal at Jane), and we even have a #kids channel in Slack.

We're not a clock-in clock-out system-type environment. With that being said, we're not going to paint the picture of a perfect environment either. We're a company that's scaling quickly, we have many moving parts, many of us are doing this for the first time and sometimes, we don't have processes in place or clear views which can require a lot of resourcefulness and a passion for problem-solving.

With all that to say, if you're looking for an environment where you can grow, stretch yourself, and work with some incredibly talented people on problems that are positively impacting people's lives, Jane could be the place for you.

### Compensation Expectations for the Role

Jane's committed to paying our team members fairly, clearly, and above all, paying for growth. This role has a minimum annual salary of \$146,400 and maximum annual salary of \$228,600. As you may have noticed, this salary range is quite large, and this is intentional to account for the growth someone will experience in the role throughout their time at Jane (i.e., from building the skills, to accomplished, to highly proficient, all the way to achieving excellence in the role). When hiring talented folks to join the Jane team, we've found that new team members are best set up for success when hired with the expectation of being fully accomplished in the role, which for this role would reflect **a salary between \$173,800 to \$ 182,900.**

It's also possible to join Jane at a salary above or below this, which would mean a salary below **\$173,800** typically reflects someone who has all the potential to be fully accomplished in the role but doesn't yet possess all the skills required, while a salary above **\$182,900.** is typically for individuals who are currently in this role at Jane and had the opportunity to make a significant positive impact on our customers, product and company with deep Jane knowledge. At Jane, we pay for growth, which means that you'll continue to have conversations about your career development with your manager and see your compensation grow over time as you build an amazing career with us.

**Paying clearly** is one of our compensation fundamentals to help folks build trust in the compensation process at Jane. To better understand Jane's compensation fundamentals and how this range is determined, click on this link here for a short video walkthrough of how it all works! We also welcome you to ask as many questions as you'd like about compensation throughout the interview process to ensure you feel confident and build trust through the process.

Learn more about Jane's approach to compensation [here](#)

### The impact you could have...

- You'll identify, improve, and iterate on big opportunities that improve how data is stored, accessed, processed and used at Jane
- You'll drive the creation and adoption of Jane's data management practices and policies, helping teams introduce new technologies and innovate more easily
- You'll spearhead the exploration of data-related innovations that will help fuel Jane's next stage of growth through scale
- Create a high standard for what data enablement looks like at Jane

### The experience we feel we need:

- A track record of successful involvement in scaling data infrastructure and architecture across organizations
- Deep understanding of data privacy regulations/implications in a healthcare environment
- Strong technical background with the ability to collaborate with engineering partners to make informed decisions on data architecture, data management, and integration of third-party services, ensuring robust, secure, and scalable solutions
- You have owned and driven strategy within an organization and delivered on complex and impactful projects
- You're a leader in the Product Management space and your impact and projects have spanned across multiple teams
- Incredible storyteller and communicator. We love to explain the why behind everything we do, to our teams and our customers
- You're comfortable with working in ambiguous environments, with little to no guidance, and have been successful in executing on projects in this space
- You can inspire your team by deeply understanding the customer needs and translating that into a plan of action with the help of your team

At Jane, we're committed to fostering an environment that allows you to come to work as your truest self. We believe it's important to actively recognize, embrace, and celebrate our differences in order to make Jane an inclusive, equitable, and diverse workplace.

We want to build a team of people who make conversations rich with perspective and experience. We are committed to listening to every voice in order to learn and grow because doing this will allow us to meet the needs of the diverse community of helpers that Jane serves. We do not tolerate discrimination, prejudice, or oppressive isms of any kind. Employment is decided on the basis of qualifications, merit, experience, and the needs of the Jane community. We encourage anyone who requires accommodation or adjustments throughout the interview process to let us know, and we will do our best to support you.

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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