

## Software Development Manager, DevOps



Phone :  
Web :

### Job Summary

---

Vacancy :  
Deadline : Oct 04, 2024  
Published : Sep 04, 2024  
Employment Status : Full Time  
Experience : Any  
Salary :  
Gender : Any  
Career Level : Any  
Qualification :

## Job Description

---

### Meet Benevity

The world's coolest companies (and their employees) use Benevity's technology to take social action on the issues they care about. Through giving, volunteering, grantmaking, employee resource groups and micro-actions, we help most of the Fortune 100 brands build better cultures and use their power for good. We're also one of the first B Corporations in Canada, meaning we're as committed to purpose as we are to profits. We have people working all over the world, including Canada, Spain, Switzerland, the United Kingdom, the United States and more!

As the Software Development Manager, DevOps, you will play a critical leadership role in ensuring seamless integration and robust support for all infrastructure and cloud services that power our client-facing products. Your deep technical expertise will guide decision-making, while you ensure the timely delivery of technology solutions that balance business objectives with technical requirements.

Join us to shape the future of our technology operations, cultivate a positive team culture, and elevate the client experience!

### What you'll do:

- Provide direct leadership to functional teams, overseeing recruiting, performance management, team culture, and engagement
- Maintain a deep technical expertise within the team's domain to validate assumptions, guide decision-making, and ensure robust technology solutions that balance business and technical constraints
- Accountable for the team's execution methodology, with authority to adapt and optimize processes while adhering to project controls and governance frameworks
- Ensure timely delivery of the team's project commitments, balancing business objectives with technological advancements
- Uphold Benevity's governance, controls, and standards across all team activities.
- Provide transparent visibility into team performance through regular reporting and performance metrics (weekly, monthly)
- Align team initiatives with Benevity's Objectives and Key Results (OKRs), clarifying the strategic linkages between projects and organizational goals
- Understand and integrate current, implicit, and future business contexts into resource allocation, skill development, and cost management decisions
- Collaborate closely with Engineering, Security Operations, and other internal stakeholders to prioritize and schedule activities that align with strategic objectives
- Responsible for ensuring their teams commit time to engineering-led innovation, ensuring early projects receive feedback, and fostering continuation or closure during PI cycles
- Ensure teams are appropriately resourced and escalate any resource issues to senior leadership

### What you'll bring:

- Strong understanding of the full software development lifecycle, cloud architecture, and SaaS/laaS/PaaS systems
- Proven ability to lead and develop technical teams, fostering a positive team culture and engagement
- Experience with Agile practices, continuous integration, and modern testing methods
- Excellent verbal and written communication skills, with the ability to collaborate across teams and stakeholders
- Ability to solve complex technical issues and provide sound technology guidance
- Experience managing multiple projects and priorities in fast-paced environments
- Ability to view situations from a business perspective and adapt to changing business needs
- Background in system administration, software development, Site Reliability Engineering, or Platform Engineering
- Commitment to staying updated with the latest technologies and best practices.
- The ability to lead with empathy and maintain a high degree of self-awareness when managing teams

### Discover your purpose at work

We are not employees, we are Benevity-ites. From all locations, backgrounds and walks of life, who deserve more ...

Innovative work. Growth opportunities. Caring co-workers. And a chance to do work that fills us with a sense of purpose.

If the idea of working on tech that helps people do good in the world lights you up ... If you want a career where you're valued for who you are and challenged to see who you can become ...

It's time to join Benevity. We're so excited to meet you.

### Where we work

At Benevity, we have developed a Community First approach that we design our people's experience around with goals to build a strong community and culture, achieve stellar execution of our business goals and social mandate, and ensure Benevity-ites thrive. For those who live within a reasonable commuting distance to an office, we can split our time working in the office and from home to optimize the opportunities of both, with the requirement that we spend at least 50% of the time in the office.

### Join a company where DEIB isn't a buzzword

The diverse backgrounds, experiences, skills and passions of our people make it possible for us to keep innovating as the market leader in our space.

Diversity, equity, inclusion and belonging are part of Benevity's DNA. You'll see the impact of our massive investment in DEIB daily – from our Black Employee Network making space for us to have difficult conversations to our Pride events and the exceptional diversity on our leadership and tech teams.

We strive to build a strong culture of belonging so that every Benevity-ite feels included and can thrive as their authentic selves – in a place where everyone has an equitable opportunity to shine!

**Education & Experience**

---

**Must Have**

---

**Educational Requirements**

---

**Compensation & Other Benefits**

---