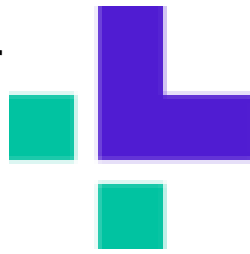


Senior Technical Project Manager



League

Phone :
Web :

Job Summary

Vacancy :
Deadline : Sep 13, 2024
Published : Aug 13, 2024
Employment Status : Remote
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

About League

Founded in 2014, and with a total funding currently at \$220 million; League is a platform technology company powering next-generation healthcare consumer experiences. Payers, providers, consumer health partners and employers build on League's platform to deliver high-engagement, personalized healthcare experiences consumers love. Millions of people use solutions powered by League to access, navigate and pay for care.

The role (Fixed work schedule of 11:00am - 7:00pm PT):

As **Senior Technical Project Manager**, you are responsible for independently leading multiple complex projects and/or strategic projects, and serving as a primary liaison between the partner and League cross-functional teams. You will work closely with product, engineering, and client technical teams to develop and document implementation technical requirements and implement against those requirements.

Your main objective is to proactively and strategically develop an approach for complex customer projects and manage against that approach. You'll collaborate with internal and external teams to integrate requirements and development timelines into a single program plan across all League workstreams. It is vital to have strong customer facing communication skills, an ability to manage both non-technical and technical client discussions and requests, and translate those needs into meaningful technical requirements for the product and engineering teams.

In this role, you will:

- Act as a strategic and trustworthy partner between your client and League.
- Demonstrate core problem solving skills to support the delivery of a successful implementation and product development in spite of some uncertainty.
- Responsible for leading technical workstreams to gather client requirements (e.g. Configuration, Testing, Data and Partner Integrations, Devices, Infrastructure, Security).
- Collaborate with Product and Engineering to align clients' requirements to the product vision and technical capabilities and propose creative solutions to mitigate risks.
- Collaborate with Product, Engineering, and other project managers during an implementation to create a single program plan across all League workstreams.
- Manage and report on the delivery timeline within the overall program plan and collaborate with client IT teams on how it will be completed and by whom.
- Responsible for understanding the critical aspects of the delivery scope to identify key dependencies and potential risks across multiple projects.
- Lead client discussions on implementation and/or project activities and working with Strategy Lead to manage key stakeholder relationships.
- Supports testing activities across the implementation lifecycle
- Works with product and engineering to define and manage the release schedule across the client implementation.
- Skilled in project management practices and tools and are able to coach others
- Ability to build and maintain strong relationships with clients, ensuring their needs are met and expectations exceeded.
- Identify, communicate and escalate barriers to project and client success.
- Lead internal initiatives to develop or improve documentation and processes that contribute to League's delivery model.

What you bring (Fixed work schedule of 11:00am - 7:00pm PT):

- Minimum 8 years in a high-performance account management / implementation capacity; technical or IT account management preferred
- 5+ years experience in software and/or product development environment
- 5+ years of client management responsibilities in delivery role
- 2+ years of project management experience preferred
- Bachelor's degree or equivalent
- Experience in the healthcare, technology or healthcare IT company preferred
- Completed or working towards the completion of the PMP certification preferred

Security-Related Responsibilities

- Compliance with Information Security Policies
- Ensure access management is performed in compliance with the employee's role and responsibilities
- Responsibility and accountability for executing League's policies and procedures within the department/ team
- Notification of HR, Legal, Compliance & Security of any incidents, breaches or policy violations

CANADA APPLICANTS ONLY: *The Canada-specific compensation range below for this full-time position is exclusive of bonus, equity and benefits. This range reflects the minimum and maximum target for base salaries for the position across all Canadian locations. Where in the band you may land is determined by job-related skills/experience. Your recruiter can share more about the specific salary range specific to your skills and experience during the hiring process. iter can share more about the specific salary range for your location during the hiring process.*

Compensation range for Canada applicants only

\$98,300 - \$147,500 CAD

Our employees come from different backgrounds, and we celebrate those differences. We are looking for the best candidates for our open roles, but do not expect applicants to meet every qualification in order to be considered. If you are excited about what you could accomplish at League and believe you can add value to our team, we would love to hear from you.

We are committed to equal employment opportunity regardless of race, color, ancestry, religion, sex, national origin, sexual orientation, age, citizenship, marital status, disability, gender identity or Veteran status. If you are an individual in need of assistance at any time during our recruitment process, please contact us at recruitinginfo@league.com.

Our Application Process:

Applying to a role you love can be exhausting, and understanding the next steps can feel vague and uncertain. You have done the hard part of submitting your application; let's do ours by sharing potential next steps

- You should receive a confirmation email after submitting your application.
- A recruiter (not a computer) reviews all applications at League.
- If we see alignment with League's needs, a recruiter will reach out to learn more about your goals. The recruiter will also share the team-specific interview process depending on the roles you are exploring.
- The final step is an offer, which we hope you will accept!
- Prior to joining us, we conduct reference and background checks. Additional checks could be required for US Candidates, depending on the role you are exploring.

Here are some additional resources to learn more about League:

- [Learn about our platform, leadership team and partners](#)
- [Highmark Health, Google Cloud, League: new digital front door to seamless care](#)
- [Former Providence President and Workday EVP of Corporate Strategy join League Board of Directors](#)
- [League raises \\$95 million USD in Series C to build world's leading healthcare CX platform](#)
- [Forbes x League: The Platformization Of Healthcare Is Here](#)
- [Fast Company x League: If we want better innovations in healthtech, we need more competition](#)

Recognize and Avoid Employment scams. Practice safe job searching. Scammers are getting craftier and leveraging fake job postings to get personal information. Know the warning signs and protect yourself from scammers. Learn more [here](#).

Privacy Policy

Review our [Privacy Policy](#) for information on how League is protecting personal data.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
