Senior Product Manager – Charting

Phone :
Web :

Job Summary

Vacancy :
Deadline : Sep 16, 2024
Published : Aug 16, 2024
Employment Status : Remote
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

We are looking for an accomplished Senior Product Manager to drive innovation in our charting and clinical documentation capabilities at Jane. This role presents a unique opportunity to significantly reduce the cognitive load associated with electronic medical record documentation for clinicians and allied healthcare providers. At Jane, our mission is to *Help the Helpers*, and streamlining data entry is crucial to achieving this goal.

If you have any Canadian and/or US clinical/charting experience, we'd love to hear from you! If you are also enthusiastic about immersing yourself in clinician workflows, identifying and prioritizing transformative opportunities to enhance Jane's charting capabilities, and thrive in a collaborative product triad environment, we encourage you to apply. Join us as we pioneer the future of efficient and seamless clinical documentation!

Like with all positions at Jane, this position is a remote position, allowing you to work anywhere you want across Canada. Building a delighted team who can delight our customers is part of Jane's DNA. In our most recent company-wide health check, 99% of our team agreed that our founders demonstrate people are important to Jane's success. On top of that, 98% of our team felt Manager cares about them as human beings and that they are supported when needing to arrange time off from work. We'd never claim to be perfect, but we're working hard to listen to our people and improve each day.

We really want the people who work at Jane to love being here, so it's important that we start with a bit about what makes our company unique and try to be as transparent as possible. Our **values** also provide some insights into Jane and hopefully, you'll have a better idea if this might be the kind of company you want to be part of.

Before we were Jane, our Co-Founders were solving problems for their own clinics not realizing that a few years later, this team would grow to support tens of thousands of healthcare practices in more than 60 countries. Our platform is now helping to modernize the world of practice management software. We enable the likes of physiotherapists, mental health counsellors, chiropractors, and other allied health practitioners to run their practices in a digital-first way through features such as online booking, charting, scheduling, telehealth, and billing along with an evolving library of features. You can see more of them **here**. Although we've grown, still to this day, we're rooted in solving clinics' problems and making sure we don't lose sight of Jane's vision.

We have remained profitable for the past seven years, we're product-led and growing organically (and responsibly) to the point where 85% of our customer growth is either from customer referrals or word of mouth. Growth like this is unique, especially in the world of SaaS, and it doesn't happen by chance. We have a brilliant team of over 400 Janers who are doing an amazing job of listening to our customers, building what they need, and providing industry-leading support. We pride ourselves on flexibility & autonomy, some of our team block out their calendars to pick up their children from school (and this is normal at Jane), and we even have a #kids channel in Slack.

We're not a clock-in clock-out system-type environment. With that being said, we're not going to paint the picture of a perfect environment either. We're a company that's scaling quickly, we have many moving parts, many of us are doing this for the first time and sometimes, we don't have processes in place or clear views which can require a lot of resourcefulness and a passion for problem-solving.

With all that to say, if you're looking for an environment where you can grow, stretch yourself, and work with some incredibly talented people on problems that are positively impacting people's lives, Jane could be the place for you.

Compensation Expectations for the Role

Jane's committed to paying our team members fairly, clearly, and above all, paying for growth. This role has a minimum annual salary of $117,100 and a maximum annual salary of $182,900. As you may have noticed, this salary range is quite large, and this is intentional to account for the growth someone will experience in the role throughout their time at Jane (i.e., from building the skills, to accomplished, to highly proficient, all the way to achieving excellence in the role). **When hiring talented folks to join the Jane team, we've found that new team members are best set up for success when hired with the expectation of being fully accomplished in the role, which for this role would reflect a salary between $139,000 to $146,300.** It's also possible to join Jane at a salary above or below this, which would mean a salary below $139,000 which typically reflects someone who has all the potential to be fully accomplished in the role but doesn't yet possess all the skills required, while a salary above $146,300 is typically for individuals who are currently in this role at Jane and had the opportunity to make a significant positive impact on our customers, product and company with deep Jane knowledge. At Jane, we pay for growth, which means that you'll continue to have conversations about your career development with your manager and see your compensation grow over time as you build an amazing career with us.

More information on Jane's benefits package can be found **here**.

Learn more about Jane's approach to compensation here

The impact you could have…

• Lead product discovery to identify innovative solutions that improve clinical documentation and user experience.
• Shape the future of charting by using data and trends to enhance clinical documentation practices.
• Strategically enhance features to expand market reach and support growth into new areas.
• Gather insights from various customer segments to boost satisfaction and loyalty among users.
• Develop a clear strategy and roadmap to transform charting within the Jane platform, reducing documentation burdens for practitioners.

The experience we feel we need…

• You have 4+ years as a Product Manager with a proven track record of launching new products, including at least one from concept to market.
• You bring extensive experience in user research, data analysis, hypothesis generation, and solution testing to guide product development.
• You have a background in clinical documentation or allied healthcare charting applications, giving you a solid understanding of industry-specific challenges.
• You are familiar with the Canadian and/or US healthcare sectors, including diverse regulations and interactions with insurance providers.
• You can effectively navigate challenges, fostering team alignment and collaboration to achieve shared goals.
• You have successfully defined and executed product strategies, roadmaps, and release plans that align with organizational objectives.
• You possess exceptional communication skills, able to convey ideas clearly and collaborate productively with internal teams and external stakeholders.

At Jane, we're committed to fostering an environment that allows you to come to work as your truest self. We believe it's important to actively recognize, embrace, and celebrate our differences in order to make Jane an inclusive, equitable, and diverse workplace.

We want to build a team of people who make conversations rich with perspective and experience. We are committed to listening to every voice in order to learn and grow because doing this will allow us to meet the needs of the diverse community of helpers that Jane serves. We do not tolerate discrimination, prejudice, or oppressive isms of any kind. Employment is decided on the basis of qualifications, merit, experience, and the needs of the Jane community. We encourage anyone who requires accommodation or adjustments throughout the interview process to let us know, and we will do our best to support you.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits