

# Senior Product Designer

# Relay

Phone :

Web :

## Job Summary

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Vacancy :

Deadline : Nov 16, 2024

Published : Oct 16, 2024

Employment Status : Hybrid

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

## Job Description

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Our mission is to increase the success rate of small businesses. Traditional banking has been a growth limiter rather than a growth enabler for business owners, and we're changing that. Relay is the all-in-one, collaborative money management platform. We're building for employer SMBs and their finance function, internal and external, and are focused on delivering a human-centric customer experience. Ultimately, we help SMBs be 'on the money'.

At Relay, our Product team is responsible for shaping our small business banking platform. We talk to customers constantly, dive deep into the challenges they face running their businesses and work together with them to build helpful, delightful tools & financial services. Examples from the last year include automated savings accounts & expense management.

We're looking for a Sr. Product Designer to help design the future of SMB banking – and the future of the Design function at Relay. You'll be joining a design team of three so you'll have a massive impact and work closely with our product team to shape upcoming features.

### What You'll Be Doing

- Participate in the end-to-end cycle of new projects, including: discovering through research, prototyping, designing interfaces and flows, usability testing, monitoring results, and iterating appropriately
- Implement high-quality design solutions from initial concept to final output, focusing on creating intuitive and aesthetically pleasing interfaces
- Clearly communicate design rationale and iterations to peers and stakeholders
- Employ storytelling techniques to present a vision, creating a shared understanding of the UX strategy with the broader team
- Give and solicit feedback to continually raise the bar for quality and craft

### What We're Looking For

- You have 5+ years experience working in Product Design
- You demonstrate proficiency in visual design (layout, typography, and visual hierarchy) and UX (information architecture, multi-step flows, cross platform considerations). You'll advocate for these principles to colleagues by providing rationale to support cohesive designs and a holistic user experience
- You set user-centric goals for your product designs and align design work with company objectives
- You adapt the right tool for each project phase and educate colleagues in best practices while exploring new techniques and tools to advance our team's capabilities
- You define user needs by conducting generative and evaluative research, collaborating with product and data teams to run studies/experiments, analyze findings, validate product features, socialize learnings, and foster a culture of learning across the organization
- You value transparency by sharing work early, involving the right stakeholders at the appropriate times, and being receptive to design critiques and feedback
- You can design supporting assets like icons, motion graphics & illustrations
- As a nice-to-have, you have some experience and familiarity with front-end development

### The Interview Process

- **Stage 1:** A 30-minute Google Meet call with a member of the People team
- **Stage 2:** A 60-minute Google Meet video call with the Product Design Lead for a portfolio review & discussion
- **Stage 3:** A 60-minute Google Meet whiteboarding session with some members of the Product team
- **Stage 4:** A 30-minute Google Meet leadership interview with a member of Relay's executive team

### Our Commitment To You

- **Competitive salary and meaningful equity:** Relay employees are Relay owners, complete with equity and a competitive salary.
- **Comprehensive health benefits:** enjoy full health benefits from day one: no probation period required. We offer flexible Health or Wellness Spending Accounts and medical, dental, and vision coverage for you and your dependents.
- **Flexible vacation and time off:** every team member starts with 15 vacation days and 5 flex days to use as needed, plus an extra week of office closure during the end-of-year holidays so you can take time off to recharge and come back better for our customers.
- **Parental leave with top-up:** we offer 12 weeks off with a 100% salary top-up for all full-time employees, regardless of location, and accessible for all parents: birthing, non-birthing, and adoptive.
- **Hybrid work environment:** we value meaningful collaboration and connection at our Toronto office twice a week, with lunch, snacks, and beverages on us.
- **Dog-friendly space:** can dogs really make you happy and healthy? We don't know for sure, but since we don't want to chance it, our office is 100% floof-friendly.
- **Personal and professional growth:** through ongoing feedback, mentorship, and coaching, work with peers and leaders who are invested in your growth and success.
- **Top-tier equipment:** as a Mac-first company, our Toronto offices have everything you need to produce your best work comfortably, from multiple screens to ergonomic seating.
- **Social connection:** we believe in celebrating our wins with two annual company-wide get-togethers, quarterly team events, happy hours, and special events and networking opportunities with industry leaders.

### What's Important to Us:

At Relay, we believe that diversity is key to building high-performing teams, and creating an inclusive work environment is our priority. We are an equal-opportunity employer and we welcome people of diverse backgrounds, perspectives, and skills. We will work with applicants to provide accommodations at any stage of the hiring process. If you require accommodations during the interview process, please email your People Team contact, and we will work with you to meet your needs.

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**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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