Senior Data Product Manager

Phone :
Web :

Job Summary

Vacancy :
Deadline : Aug 25, 2024
Published : Jul 25, 2024
Employment Status : Remote
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

Sonder is on a mission to revolutionize hospitality and make a world of better stays open to all. No two Sonders are the same – each property has a bespoke design and contains a mix of rooms, suites, and apartments. Though each Sonder is unique, our mobile app allows guests to effortlessly navigate their stay. From check-in to checkout, everything they need is just a tap away. To be better is a never-ending pursuit and revolutions don't happen overnight. But, together, we can forever change the way people stay, for the better.

We are looking for someone who breathes hospitality operations and is energized by the opportunity to maximize, motivate, and inspire a team to deliver an amazing Sonder guest experience. Our Sonder locations are distributed across a city in different shapes, sizes, ages, and styles, and we pride ourselves on offering a hotel-like service. That's what you'll own.

Life at Sonder

We aspire to build a workplace where employees can thrive. Our culture shapes how we make decisions, how we conduct meetings, how we communicate, and how we treat each other. It's the coordinated way in which we work that gives us a shot at achieving the epic tale we hope to be part of. Our Leadership Principles are a foundational part of our culture and they play a vital role in guiding the values and actions of our team members. Each of these principles is at the heart of what we do. Check out this article to find out more about our Culture and Principles.

The Opportunity:

Sonder is a highly data-driven organization. The Technology team is currently looking for a Senior Data Product Manager who is passionate about innovating and delivering quality data solutions. The Senior Data PMs at Sonder are cross-functional leaders who govern, manage, and democratize data across the organization, ensuring that everyone has access to accurate, reliable data and insights by designing datasets that help drive our analytics capabilities.

In this role, you will:

• Develop and articulate a strategic vision for data products aligned with business objectives, taking into account our global customer base and diverse user needs
• Lead and shape the data strategy, owning the vision and roadmap of data products at Sonder
• Collaborate closely with Data Engineering and Business Intelligence Engineering to execute on the set roadmap
• Work cross-functionally with enterprise-wide stakeholders including (but not limited to) Analytics, Data Science, FP&A, Accounting, Revenue Management, Underwriting, Operations etc. to understand data needs and prioritize efforts
• Act as a bridge between technical and non-technical stakeholders, ensuring effective communication and understanding of data products and their impact on the business
• Co-develop data requirements with Data Engineering, Engineering and Privacy teams, and co-design the instrumentation and migration/induction of data for new and existing features from production to downstream data warehouse
• Establish and enforce Data Governance rules to enable clean/consistent data visualization and reporting
• Partner closely with system owners to create standards for upstream datasets: NetSuite, Salesforce etc.
• Define and monitor key performance indicators (KPIs) to measure the success and impact of data products
• Mentor and guide junior team members, fostering a culture of data-driven decision making

Who We Look For:

• A self-starter with a bias for action and proven leadership skills
• 5+ years of hands-on experience in data or analytics at a public and/or high-growth startup
• 3+ years of experience as a Technical Product Manager or Product Manager, with a strong focus on data products
• Demonstrated experience in a technical role such as Data Engineer or Software Engineer, with a deep understanding of data pipeline design, integration, and data transformation methodologies
• Excellent communication skills, both verbal and written, and the ability to build trust-based relationships with business partners at all levels
• Advanced technical expertise in SQL, Excel/Google Sheets, Tableau (or similar BI tools), Data Warehouse strategies, and Data Modeling. Experience with Snowflake Data Warehouse and Data Build Tool (DBT) is a strong plus
• Proficiency in testing data products and writing test scripts (preferably in SQL)
• Proven track record of shipping complex data products and leading cross-functional teams
• Strong strategic thinking and problem-solving skills, with a focus on driving business results through data-driven solutions
• Ability to translate complex technical concepts to non-technical stakeholders and vice versa
• Background or proficiency with concepts in the hospitality industry is a significant plus
#LI-Remote

Benefits

We offer attractive employee travel perks for any Sonder location as well as competitive stock, health and lifestyle benefits. For eligible employees, benefits may include:

• Competitive compensation
• Generous stock plan
• Medical, dental and vision insurance (where applicable)
• Flexible vacation
• Wellness and volunteering days
• Annual free credits and discounts to stay in Sonders
• Workplace flexibility (for remote-specified positions only) #ABetterWaytoWork

Learn More About Sonder

• Corporate Responsibility & Sustainability
• Data Privacy Policy
• Blog: Sonder Stories
• Instagram: @sonderstays

Equal Opportunity

We are an equal-opportunity employer and value diversity at our company. We do not discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, disability status, or any other classification protected by applicable state, federal or local law. *Extend Hospitality To All* is one of Sonder's Leadership Principles. Living up to that principle means fully embracing diversity: ensuring that all of our employees, guests, partners, and communities feel safe, respected, included, cared for, and empowered.

As part of our commitment to creating a workplace open to all, we have created *Sonder Circles*, also known as employee resource groups. These groups aim to foster a diverse, equitable, and inclusive workplace aligned with the communities they serve.

If you require reasonable accommodation in completing this application, interviewing, completing any pre-employment testing, or otherwise participating in the employee selection process, please direct your inquiries to recruiting@sonder.com.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits