

# Senior Data Analyst



Phone :

Web :

**Job Summary**

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Vacancy :  
Deadline : Nov 08, 2024  
Published : Oct 08, 2024  
Employment Status : Remote  
Experience : Any  
Salary :  
Gender : Any  
Career Level : Any  
Qualification :

## Job Description

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### Join Our Mission: Help the Helpers with Jane

Let's kick things off with a quick intro. Jane is a team that's all about fostering growth, spreading delight, and serving our healthcare community. We're on the hunt for people ready to jump in and join us while we simplify the lives of healthcare practitioners and patients daily. And guess what? Jane is a remote-first company, meaning every role at Jane, including this one, is remote — giving you the freedom to work from any corner of Canada.

### Your Role in Our Journey

Jane is looking for a Senior Data Analyst who will be responsible for delivering consistent, meaningful insights across Jane departments. You will lead analytical projects and partner closely with cross-functional pods of product managers, marketers, engineers, and data analysts. You will have strong experience with SQL, dbt, Looker, Snowflake and preferably experience in a fast growing software company. They are excited about the opportunity to be responsible for analytics across multiple subject areas and looking forward to the prospect of mentoring junior analysts. They are passionate about transparency, accuracy, creating delightful experiences with data, and digging deep in to the "why." **We want every team at Jane to have the ability to make decisions inspired by data and you will have the opportunity to help make this happen from the ground up.**

### Learn More About Us

We're founder-led, which means we live our values while maintaining a clear vision for the future. Our product enables the likes of physiotherapists, mental health counsellors, chiropractors, and other allied health practitioners to run their practices in a digital-first way through features such as online booking, charting, scheduling, telehealth, secure payments and billing along with an evolving library of features. You can see more of them [here](#). There is often a high bar set, not just for the quality of work, but for the care we show for each other and our customers. And it's our customers raising that bar, never standing still and continually improving which keeps us on our toes. It's not just about what you've done before or how quickly you work; it's about your curiosity and drive to solve the right problems and your agility in learning new ways of thinking.

No doubt, Jane's a special place to work. There is autonomy and flexibility to help integrate work into your life in a way that makes sense for you. Need to block out time to pick up the kids? Go for it. That's normal here. And yes, we have a Slack channel for parents, but we've also got channels dedicated to plants, furry friends, food, pride, wellness - you get the idea! While we love to connect virtually, the Jane team also connects in person throughout the year. That comes in the form of departmental get-togethers, company retreats, or possibly a conference or two across North America if you're keen to learn more about our community of healthcare providers. We're on the search for folks who are ready to dive in and become part of our journey toward making healthcare professionals' lives easier every single day. You can also learn more about Jane as a company and a product by checking out our [Glassdoor reviews](#) and our [Capterra Reviews](#)

But we'll also keep it real — as much as we love our work, the mountain we're climbing is always getting taller. We're a growing company, and with that comes the challenge of navigating an environment with many moving parts, often without a clear-cut path laid out in front of us. This is where you come in. If you're the kind of person who gets a kick out of being resourceful and loves solving problems, you'll fit right in.

Our vision as we move towards 2025 is all about creating More Happier Helpers. That means not just growing in numbers, but growing a community of thriving healthcare professionals who provide top-notch care with Jane at the heart of their operations. If you're someone who's feeling stifled by bureaucracy, itching to shake things up, or just someone who wants to make a genuine impact in the world, consider if the Jane team is the place for you.

We believe in collaboration, humility, and keeping a growth mindset. We're looking for people who can embrace our way of working, which often means being flexible and open to change. So, if after reading this, you feel excited about the opportunity — all in the name of helping those who help others — reach out to us to learn more. In short, if you're excited by our growth, ready to contribute to a challenging yet rewarding environment, and eager to be a disruptor alongside a team of talented individuals, we'd love to hear from you!

### The impact you could have

- Creating and improving existing metrics, models, dimensions and documentation through collaboration with the team and stakeholders across multiple subject areas
- Helping our team build out our data models, including supporting with documentation, onboarding, training and best practices
- Develop, and maintain data pipelines. Drive the creation and maintenance of data pipelines for data-driven decision-making. Ensure these pipelines are robust, efficient, and consistently updated to provide real-time insights
- Own analysis from concept to implementation, build Looker reports and dashboards and sharing results with relevant stakeholders.

### The experience we feel we need

- 5+ years experience as a data analyst in a high growth environment
- Demonstrated ability to lead and deliver on multiple projects with a high attention to detail
- Expertise in data storytelling and visualization, using data-driven insights to deliver actionable recommendations and drive business goals
- Strong experience with Snowflake, SQL, dbt and Looker
- Experience with ETL (extract, transform, load) concepts and tools like Fivetran
- Excellent communication skills and empathy
- The ability to collaborate with both technical and non-technical audiences
- Strong analytical skills with the ability to collect, organize, analyze, and disseminate significant amounts of information with attention to detail and accuracy
- Familiarity with common SaaS metrics and experience defining, implementing and measuring them

### Bonus Points

- Experience building data models with different data architecture
- Experience with Tableau.
- Experience with SQL query optimization and performance tuning
- Experience working with marketing data (Google Analytics, Facebook, HubSpot, Salesforce, etc..)
- Experience with product event tracking data like RudderStack.

### Compensation Expectations for the Role

Jane's committed to paying our team members **fairly, clearly**, and above all, paying for **growth**. This role has a minimum annual salary of \$97,600 and maximum annual salary of \$152,400. As you may have noticed, this salary range is quite large, and this is intentional to account for the growth someone will experience in the role throughout their time at Jane (i.e., from building the skills, to accomplished, to highly proficient, all the way to achieving excellence in the role). When hiring talented folks to join the Jane team, we've found that new team members are best set up for success when hired with the expectation of being fully accomplished in the role, which for this role would reflect **a starting salary of \$115,900**.

It's also possible to join Jane at a salary above or below this, which would mean a salary below \$115,900 typically reflects someone who has all the potential to be fully accomplished in the role but doesn't yet possess all the skills required, while a salary above \$115,900 is typically for individuals who are currently in this role at Jane and had the opportunity to make a significant positive impact on our customers, product and company with deep Jane knowledge. At Jane, we pay for growth, which means that you'll continue to have conversations about your career development with your manager and see your compensation grow over time as you build an amazing career with us.

**Paying clearly** is one of our compensation fundamentals to help folks build trust in the compensation process at Jane. To better understand Jane's compensation fundamentals and how this range is determined, [click on this link here for a short video walkthrough of how it all works!](#) We also welcome you to ask as many questions as you'd like about compensation throughout the interview process to ensure you feel confident and build trust through the process.

More information on our benefits can be found [here!](#)

At Jane, we're committed to fostering an environment that allows you to come to work as your truest self. We believe it's important to actively recognize, embrace, and celebrate our differences in order to make Jane an inclusive, equitable, and diverse workplace.

We want to build a team of people who make conversations rich with perspective and experience. We are committed to listening to every voice in order to learn and grow because doing this will allow us to meet the needs of the diverse community of helpers that Jane serves.

We do not tolerate discrimination, prejudice, or oppressive isms of any kind. Employment is decided on the basis of qualifications, merit, experience, and the needs of the Jane community. We encourage anyone who requires accommodation or adjustments throughout the interview process to let us know, and we will do our best to support you.

[Apply for this job](#)

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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