

## Scrum Master (DevOps/Kanban)



# Sun Life

Phone :  
Web :

### Job Summary

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Vacancy :  
Deadline : Sep 05, 2024  
Published : Aug 05, 2024  
Employment Status : Contract  
Experience : Any  
Salary :  
Gender : Any  
Career Level : Any  
Qualification :

## Job Description

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You are as unique as your background, experience and point of view. Here, you'll be encouraged, empowered and challenged to be your best self. You'll work with dynamic colleagues - experts in their fields - who are eager to share their knowledge with you. Your leaders will inspire and help you reach your potential and soar to new heights. Every day, you'll have new and exciting opportunities to make life brighter for our Clients - who are at the heart of everything we do. Discover how you can make a difference in the lives of individuals, families and communities around the world.

### Job Description:

#### This is a 12 month contract opportunity

At Sun Life Financial, we work together, share common values, encourage growth and achievement. Join our talented, diverse workforce and launch a rewarding career. As Scrum Master in Sun Life's Digital Solutions organization, we are working to transform how we work with technology and strive for best-in-class Client solutions when, where and how they need it.

We are looking for a seasoned Scrum Master who can demonstrate skills and competencies with real-world work experience in this capacity - not just theory, courses or an academic certification.

The Scrum Master is empowered to introduce better ways to help the team perform at its highest level and is responsible for ensuring the team lives agile values and principles. The incumbent will actively participate in developing and maintaining a high performing, self-organizing team.

This includes clearing obstacles, establishing an environment where the team can be effective, ensuring a good relationship between the team, product owner and delivery, as well as others outside the team.

#### What will you do:

Implement and promote the use of Agile methodology within the agile team:

- Facilitate agile ceremonies including sprint planning, sprint review, retrospectives, and daily standup
- Create a forum for discussing vision, goals, and Product Backlog items amongst the team
- Identify, manage, and help mitigate issues and risks, with particular emphasis on timely removal of impediments for the team and/or directing obstacles to appropriate owners for quick resolution
- Ensure that proper documentation (i.e. program vision statement, program backlog, program roadmap, release plan, sprint backlog, and increments) is prioritized and added to the team's backlog of work
- Compliance with SLF policies and procedures for delivery and implementation

Ensure the team embraces the agile principles, values and framework:

- Coach the development team and help lead and ensure the "agile mindset" is fully adopted and understood
- Assess and coach the team to higher levels of performance, focus, commitment, respect, and openness while tracking acceleration metrics
- Facilitate efforts with the support and implementation teams on how to integrate agile methodologies into a Waterfall environment.
- Encourage an environment of open communication and collaborative problem solving and where the impact of mistakes can be minimized through early detection as well as making them into learning opportunities

Develop and nurture strong partnering relationships with Product Owner, Delivery Team and stakeholders:

- Develop strong partnerships with the Product Owner and Delivery Teams to gain strong understanding of objectives, sustain open dialogue to manage product backlog efficiently
- Influence a wide range of stakeholders (i.e. Business, Delivery, IT) to remove impediments and maximize team output
- Support and educate the Product Owner and Delivery on agile principles and practices to preserve the team from external pressures which may inhibit its productivity
- Protect the team from outside interruptions and distractions

#### What will you need to succeed?

- 5+ years of experience working in IT Project Delivery and software development in a "lead" role.
- 5+ years of experience in agile delivery / transformation / training / coaching/Kanban
- 6+ years of experience in project management / people management
- Formal agile training, certification preferred
- An effective communicator at all levels, in both structured and non-hierarchical, informal structures
- Proactive leader who can bring new ideas to the table and take initiative

#### Nice to have:

- Experience in DevOps and Agile Toolset (JIRA, Confluence) would be an asset
- Experience and understanding of the IT Security ecosystem.
- Experience in insurance, health, or financial industry is an asset

#### What's in it for you:

- Great Place to Work® Certified in Canada and the US - 2022
- Great Place to Work® award for Best Workplaces in Canada 2024
- Named "Best Places to Work" by Glassdoor - 2023
- Canada Award for Excellence for Mental Health at Work
- Flexible hybrid work model including in-country work-from-home if you prefer.
- Pension, stock and savings programs to help build and enhance your future financial security.

The Base Pay range is for the primary location for which the job is posted. It may vary depending on the work location of the successful candidate or other factors. In addition to Base Pay, eligible Sun Life employees participate in various incentive plans, payment under which is discretionary and subject to individual and company performance. Certain sales focused roles have sales incentive plans based on individual or group sales results.

Diversity and inclusion have always been at the core of our values at Sun Life. A diverse workforce with wide perspectives and creative ideas benefits our clients, the communities where we operate and all of us as colleagues. We welcome applications from qualified individuals from all backgrounds.

Persons with disabilities who need accommodation in the application process or those needing job postings in an alternative format may e-mail a request to [thebrightside@sunlife.com](mailto:thebrightside@sunlife.com).

At Sun Life we strive to create a flexible work environment where our employees are empowered to do their best work. Several flexible work options are available and can be discussed throughout the selection process depending on the role requirements and individual needs.

We thank all applicants for showing an interest in this position. Only those selected for an interview will be contacted.

**Salary Range:**82,000/82 000 - 135,000/135 000

**Job Category:**Project Management - Systems

**Posting End Date:**07/08/2024

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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