

Project Manager



Phone :
Web :

Job Summary

Vacancy :
Deadline : Aug 04, 2024
Published : Jul 04, 2024
Employment Status : Hybrid
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

About Bazaarvoice

At Bazaarvoice, we create smart shopping experiences. Through our expansive global network, product-passionate community & enterprise technology, we connect thousands of brands and retailers with billions of consumers. Our solutions enable brands to connect with consumers and collect valuable user-generated content, at an unprecedented scale. This content achieves global reach by leveraging our extensive and ever-expanding retail, social & search syndication network. And we make it easy for brands & retailers to gain valuable business insights from real-time consumer feedback with intuitive tools and dashboards. The result is smarter shopping: loyal customers, increased sales, and improved products.

The problem we are trying to solve : Brands and retailers struggle to make real connections with consumers. It's a challenge to deliver trustworthy and inspiring content in the moments that matter most during the discovery and purchase cycle. The result? Time and money spent on content that doesn't attract new consumers, convert them, or earn their long-term loyalty.

Our brand promise : closing the gap between brands and consumers.

Founded in 2005, Bazaarvoice is headquartered in Austin, Texas with offices in North America, Europe, Asia and Australia.

It's official: Bazaarvoice is a [Great Place to Work](#) in the [US](#) , [Australia](#), [India](#), Lithuania, France, Germany and the [UK](#)!

We're searching for a Project Manager who values mastery, authenticity, and positivity. You will collaborate with internal and external teams, both business and development, to help guide the success of our Contextual Commerce product. We are looking for a motivator who is excited about finding and developing solutions to empower retailers.

This position is full-time in Edmonton, AB, Canada. Remote applications within Canada will also be considered

Responsibilities:

- **Work closely with our clients and our internal services teams (both development and account management) to determine and communicate client requests, objectives and requirements**
- **Create detailed project plans that include timelines and hold internal and external stakeholders accountable to those timelines**
- **With your thorough understanding of our product and technical roadmaps, accurately answer questions internal or external stakeholders ask, including whether a specific request is on our roadmap**
- **Monitor timeliness and quality of deliverables to ensure compliance with standard processes and methodologies**
- **Maintain or request status updates across all milestones for all clients (existing and onboarding) within a team through mastery of project management tools to drive transparency and accountability**
- **Anticipate upcoming bottlenecks, raise visibility of pending challenges, and recommend solutions**
- **Forecast and manage resourcing projects so a person of the right skill set is available at the right time to complete a task that keeps all milestones on track**

Fundamental skills required:

- **Experience managing multiple technology projects for multiple clients simultaneously**
- **Self-motivated, organized, reliable and detail-oriented**
- **Exceptional communication skills**
- **Familiar with common project management tools for software development such as JIRA**
- **Bachelor's degree in business, engineering, computer science and/or equivalent experience**

Bonus Experience/ Nice to have:

- **Experience with web development projects**
- **PMP Certification or equivalent**

#LI-BA1

#LI-Hybrid

Why join Bazaarvoice?

Customer is key

We see our own success through our customers' outcomes.

We approach every situation with a customer first mindset.

Transparency & Integrity Builds Trust

We believe in the power of authentic feedback because it's in our DNA.

We do the right thing when faced with hard choices. Transparency and trust accelerate our collective performance.

Passionate Pursuit of Performance

Our energy is contagious, because we hire for passion, drive & curiosity.

We love what we do, and because we're laser focused on our mission.

Innovation over Imitation

We seek to innovate as we are not content with the status quo.

We embrace agility and experimentation as an advantage.

Stronger Together

We bring our whole selves to the mission and find value in diverse perspectives.

We champion what's best for Bazaarvoice before individuals or teams.

As a stronger company we build a stronger community.

Commitment to diversity and inclusion

Bazaarvoice provides equal employment opportunities (EEO) to all team members and applicants according to their experience, talent, and qualifications for the job without regard to race, color, national origin, religion, age, disability, sex (including pregnancy, gender stereotyping, and marital status), sexual orientation, gender identity, genetic information, military/veteran status, or any other category protected by federal, state, or local law in every location in which the company has facilities. Bazaarvoice believes that diversity and an inclusive company culture are key drivers of creativity, innovation and performance. Furthermore, a diverse workforce and the maintenance of an atmosphere that welcomes versatile perspectives will enhance our ability to fulfill our vision of creating the world's smartest network of consumers, brands, and retailers.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
