

Project Leader

Phone :
Web :



Job Summary

Vacancy :
Deadline : Jun 28, 2024
Published : May 28, 2024
Employment Status : Hybrid
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

The Opportunity

Are you looking for a caring, collaborative, values-driven workplace with inspiring teammates and leaders? Do you have the ambition and desire to be the best and thrive at the most impactful global insurance provider in the world? Look no further than Zurich Canada.

Zurich Canada is looking for a Scrum Master/Project Leader with experience working with Guidewire Suite.

This is a unique opportunity to build your knowledge and experience for the future in a supportive environment where your voice matters.

This is a hybrid work opportunity.

What you will do:

- Strongly serving and supporting the Product Owner and Development Team in their delivery.
- Providing support to the team using a servant leadership style and leading by example. This person should personify Scrum and Agile.
- Guiding and Coaching the Scrum Team and organization on how to use Agile/Scrum practices and values to delight customers.
- Guiding and Coaching both the Scrum Team and the Development team on how to get the most of self organization.
- Guiding and Coaching both the Scrum Team and the Development team on self-organizing to fill in the intentional gaps left in the Agile/Scrum frameworks.
- Assessing the Scrum Maturity of the team and organization and coaching the team to higher levels of maturity, at a pace that is sustainable and comfortable for the team and organization.
- Removing impediments or guiding the team to remove impediments by finding the right personnel to remove the impediment.

What you bring to the table:

Required:

Bachelor's Degree and 6 or more years of experience in the IT Project Management area

Experience working on Guidewire suite of products for at least 3 years.

OR

High School Diploma or Equivalent and 8 or more years of experience in the IT Project Management area related to Guidewire suite.

AND

• Experience in strategic and operational consulting or business systems integration.

• Scrum Master experience in Agile setting.

• Knowledge of Agile development frameworks in large-scale Scrum.

• Experience working with project management tools, such as Jira.

Preferred:

• Project Management Professional Certification.

• Understand business priorities to effectively coordinate multiple streams of work at one time.

• Excellent communication (written and oral) and interpersonal skills.

• Strong problem solving and troubleshooting skills with the ability to exercise mature judgment.

• Demonstrated teamwork and collaboration in a professional setting.

• Certification on at least one of the Agile frameworks as a lead/ScrumMaster – is a must.

• Insurtech enthusiast.

• Ability to understand technical complexities of the project and recommend solution options to the team.

• Experience working on large scale transformation Guidewire projects with multiple upstream systems (e.g. CRM, financial systems etc).

• Able to understand business needs, then guide the scrum teams to capture appropriate epics or stories.

• Implement an effective config management strategy for the program.

• Present solution options and project status to the leadership, represent project team in decision group meetings working closely with product owner and SMEs.

• Analyze, design and implement solutions for the P&C line of business for insurance industry.

• Understanding of the Guidewire PolicyCenter or ClaimCenter data model.

Our Culture

At Zurich, we are proud of our culture. We are passionate about Diversity, Inclusion, Equity and Belonging (DEIB). We want you to bring your whole self to work, and we want our employees to be reflective of the communities in which we live and work. Our DEIB initiatives

are creating an environment where everyone feels welcome.

We have a collaborative culture where diversity of thought is valued. We value your input and strive to give our employees the tools they need to make an impact.

We care about our employees' well-being and offer a comprehensive health/benefits plan with varying levels of coverage to suit your specific needs and a competitive total compensation package.

We understand how important it is to rest, recharge and do the things you love. At Zurich, all employees receive a minimum of four weeks of vacation per year to do just that.

We also understand that employees require time off for personal reasons. Maybe you have an appointment during a workday, a cultural or religious holiday you would like to observe, or you need time off to focus on your mental health. Zurich employees receive four

personal days per year to be used at their discretion.

We are committed to continuous improvement and offer access to a comprehensive range of training and development opportunities.

We care about our communities. Our communities are where our customers, people, and shareholders live and work. While we can be proud of the contribution to society Zurich makes through our core business of insurance, we must also give back to our communities

through our talent, time and resources.

We have won numerous awards for our workplace culture. We are proud to be one of Greater Toronto's Top Employers and to have received Insurance Business Canada's 5-Star Diversity, Equity and Inclusion Award.

Make a difference. Be challenged. Be inspired. Be supported. Love what you do. Work for us.

About Us

Zurich Canada is part of the Zurich Insurance Group, a multi-line insurer with approximately 55,000 employees worldwide serving customers in global and local markets. Zurich Canada has been a leading insurance provider serving mid-sized and large companies,

including multinational corporations, in the Canadian commercial market for 100 years. With over 500 employees in offices across the country, Zurich offers the global strength of a top insurance provider combined with in-depth knowledge of industries and local markets.

Zurich Canada aspires to be risk management professionals' first choice as their premier partner to help meet the risk challenges of today and tomorrow. Read more at www.zurichcanada.com.

A future with Zurich

Now is the time to move forward and make a difference. At Zurich, we want you to share your unique perspectives, experiences and ideas so we can grow and drive sustainable change together. As part of a leading global organization, Zurich North America has over 148

years of experience managing risk and supporting resilience. We are a leading provider of commercial property-casualty insurance solutions and a wide range of risk management products and services for businesses and individuals. Today, we serve more than 25

industries, from agriculture to technology and insure 90% of the Fortune 500®. Our growth strategy is not limited to our business. As an employer, Zurich strives to provide ongoing career development opportunities and foster an environment where voices are diverse,

behaviors are inclusive, actions drive equity, and our people feel a sense of belonging. Be a part of the next evolution of the insurance industry. Join us in building a brighter future for our people, our customers and the communities we serve.

As a global company, Zurich recognizes the diversity of our workforce as an asset. We recruit talented people from a variety of backgrounds with unique perspectives that are truly welcome here. Taken together, diversity and inclusion bring us closer to our common goal:

exceeding our customers' expectations. Zurich is committed to providing a diverse, inclusive and barrier-free environment resulting in an accessible organization for employees, customers, and other parties who interact with, or on behalf of, Zurich. We strive to achieve a

workplace free of discrimination of all forms, including discrimination on the basis of physical or mental disability, or medical condition. If you are interested in a job opportunity, please advise if you require an accommodation, so we can work with you to provide a more

accessible process.

Zurich does not accept unsolicited resumes from search firms or employment agencies. Any unsolicited resume will become the property of Zurich Canadian Holdings Limited. If you are a preferred vendor, please use our Recruiting Agency Portal for resume submission.

Only applicable for Canada: For Zurich Canada's commitment to diversity and accessibility please click here. If you would prefer to not receive future electronic messages from Zurich Insurance Company Ltd's recruitment management system, please email **your request**

to have your job profile deleted from the system by clicking here. Zurich Insurance Company Ltd 100 King St., W., Suite 5500, Toronto, ON, M5X 1C9. www.zurichcanada.com

The Opportunity

Are you looking for a caring, collaborative, values-driven workplace with inspiring teammates and leaders? Do you have the ambition and desire to be the best and thrive at the most impactful global insurance provider in the world? Look no further than Zurich Canada.

Zurich Canada is looking for a Scrum Master/Project Leader with experience working with Guidewire Suite.

This is a unique opportunity to build your knowledge and experience for the future in a supportive environment where your voice matters.

This is a hybrid work opportunity.

What you will do:

- Strongly serving and supporting the Product Owner and Development Team in their delivery.
- Providing support to the team using a servant leadership style and leading by example. This person should personify Scrum and Agile.
- Guiding and Coaching the Scrum Team and organization on how to use Agile/Scrum practices and values to delight customers.
- Guiding and Coaching both the Scrum Team and the Development team on how to get the most of self organization.
- Guiding and Coaching both the Scrum Team and the Development team on self-organizing to fill in the intentional gaps left in the Agile/Scrum frameworks.
- Assessing the Scrum Maturity of the team and organization and coaching the team to higher levels of maturity, at a pace that is sustainable and comfortable for the team and organization.
- Removing impediments or guiding the team to remove impediments by finding the right personnel to remove the impediment.

What you bring to the table:

Required:

Bachelor's Degree and 6 or more years of experience in the IT Project Management area

Experience working on Guidewire suite of products for at least 3 years.

OR

High School Diploma or Equivalent and 8 or more years of experience in the IT Project Management area related to Guidewire suite.

AND

• Experience in strategic and operational consulting or business systems integration.

• Scrum Master experience in Agile setting.

• Knowledge of Agile development frameworks in large-scale Scrum.

• Experience working with project management tools, such as Jira.

Preferred:

• Project Management Professional Certification.

• Understand business priorities to effectively coordinate multiple streams of work at one time.

• Excellent communication (written and oral) and interpersonal skills.

• Strong problem-solving and troubleshooting skills with the ability to exercise mature judgment.

• Demonstrated teamwork and collaboration in a professional setting.

• Certification on at least one of the Agile frameworks as a lead/ScrumMaster – is a must.

• Insurtech enthusiast.

• Ability to understand technical complexities of the project and recommend solution options to the team.

• Experience working on large scale transformation Guidewire projects with multiple upstream systems (e.g. CRM, financial systems etc).

• Able to understand business needs, then guide the scrum teams to capture appropriate epics or stories.

• Implement an effective config management strategy for the program.

• Present solution options and project status to the leadership, represent project team in decision group meetings working closely with product owner and SMEs.

• Analyze, design and implement solutions for the P&C line of business for insurance industry.

• Understanding of the Guidewire PolicyCenter or ClaimCenter data model.

Our Culture

At Zurich, we are proud of our culture. We are passionate about Diversity, Inclusion, Equity and Belonging (DEIB). We want you to bring your whole self to work, and we want our employees to be reflective of the communities in which we live and work. Our DEIB initiatives

are creating an environment where everyone feels welcome.

We have a collaborative culture where diversity of thought is valued. We value your input and strive to give our employees the tools they need to make an impact.

We care about our employees' well-being and offer a comprehensive health/benefits plan with varying levels of coverage to suit your specific needs and a competitive total compensation package.

We understand how important it is to rest, recharge and do the things you love. At Zurich, all employees receive a minimum of four weeks of vacation per year to do just that.

We also understand that employees require time off for personal reasons. Maybe you have an appointment during a workday, a cultural or religious holiday you would like to observe, or you need time off to focus on your mental health. Zurich employees receive four

personal days per year to be used at their discretion.

We are committed to continuous improvement and offer access to a comprehensive range of training and development opportunities.

We care about our communities. Our communities are where our customers, people, and shareholders live and work. While we can be proud of the contribution to society Zurich makes through our core business of insurance, we must also give back to our communities

through our talent, time and resources.

We have won numerous awards for our workplace culture. We are proud to be one of Greater Toronto's Top Employers and to have received Insurance Business Canada's 5-Star Diversity, Equity and Inclusion Award.

Make a difference. Be challenged. Be inspired. Be supported. Love what you do. Work for us.

About Us

Zurich Canada is part of the Zurich Insurance Group, a multi-line insurer with approximately 55,000 employees worldwide serving customers in global and local markets. Zurich Canada has been a leading insurance provider serving mid-sized and large companies,

including multinational corporations, in the Canadian commercial market for 100 years. With over 500 employees in offices across the country, Zurich offers the global strength of a top insurance provider combined with in-depth knowledge of industries and local markets.

Zurich Canada aspires to be risk management professionals' first choice as their premier partner to help meet the risk challenges of today and tomorrow. Read more at www.zurichcanada.com.

A future with Zurich

Now is the time to move forward and make a difference. At Zurich, we want you to share your unique perspectives, experiences and ideas so we can grow and drive sustainable change together. As part of a leading global organization, Zurich North America has over 148

years of experience managing risk and supporting resilience. We are a leading provider of commercial property-casualty insurance solutions and a wide range of risk management products and services for businesses and individuals. Today, we serve more than 25

industries, from agriculture to technology and insure 90% of the Fortune 500®. Our growth strategy is not limited to our business. As an employer, Zurich strives to provide ongoing career development opportunities and foster an environment where voices are diverse,

behaviors are inclusive, actions drive equity, and our people feel a sense of belonging. Be a part of the next evolution of the insurance industry. Join us in building a brighter future for our people, our customers and the communities we serve.

As a global company, Zurich recognizes the diversity of our workforce as an asset. We recruit talented people from a variety of backgrounds with unique perspectives that are truly welcome here. Taken together, diversity and inclusion bring us closer to our common goal:

exceeding our customers' expectations. Zurich is committed to providing a diverse, inclusive and barrier-free environment resulting in an accessible organization for employees, customers, and other parties who interact with, or on behalf of, Zurich. We strive to achieve a

workplace free of discrimination of all forms, including discrimination on the basis of physical or mental disability, or medical condition. If you are interested in a job opportunity, please advise if you require an accommodation, so we can work with you to provide a more

accessible process.

Zurich does not accept unsolicited resumes from search firms or employment agencies. Any unsolicited resume will become the property of Zurich Canadian Holdings Limited. If you are a preferred vendor, please use our Recruiting Agency Portal for resume submission.

Only applicable for Canada: For Zurich Canada's commitment to diversity and accessibility please click here. If you would prefer to not receive future electronic messages from Zurich Insurance Company Ltd's recruitment management system, please email **your request**

to have your job profile deleted from the system by clicking here. Zurich Insurance Company Ltd 100 King St., W., Suite 5500, Toronto, ON, M5X 1C9. www.zurichcanada.com

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits