

# Program Manager, Customer Success



Phone :  
Web :

<b>Job Summary</b>
<p>Overview:</p> <ul style="list-style-type: none"><li>Deadline: May 27, 2024</li><li>Duration: August 2024 - Ongoing</li><li>Employment Type: Full-time</li><li>Location: On-site, Remote</li><li>Experience: Any</li><li>Salary: \$60,000 - \$70,000</li><li>Benefits: Health, Dental, Vision, 401(k), PTO</li><li>Contract: Full-time</li></ul>
<b>Job Description</b>
<p>D2L is a global company that is modernizing education and building the future of work. The individuals of teaching and learning are in the midst of the largest transformation in history, and D2L is at the heart of that transformation with its mission of teaching and learning with a personalized, student-centric experience, and to ensure ongoing success, engagement, and success in the future of work. D2L is a global company that is modernizing education and building the future of work. The individuals of teaching and learning are in the midst of the largest transformation in history, and D2L is at the heart of that transformation with its mission of teaching and learning with a personalized, student-centric experience, and to ensure ongoing success, engagement, and success in the future of work. D2L is a global company that is modernizing education and building the future of work. The individuals of teaching and learning are in the midst of the largest transformation in history, and D2L is at the heart of that transformation with its mission of teaching and learning with a personalized, student-centric experience, and to ensure ongoing success, engagement, and success in the future of work.</p> <p><b>Major Responsibilities (What Will I Be Doing?)</b></p> <ul style="list-style-type: none"><li>Manage the Customer Success program for the D2L ecosystem, ensuring ongoing success, engagement, and success in the future of work. This includes managing the Customer Success team, ensuring ongoing success, engagement, and success in the future of work. This includes managing the Customer Success team, ensuring ongoing success, engagement, and success in the future of work. This includes managing the Customer Success team, ensuring ongoing success, engagement, and success in the future of work.</li><li>Manage the Customer Success program for the D2L ecosystem, ensuring ongoing success, engagement, and success in the future of work. This includes managing the Customer Success team, ensuring ongoing success, engagement, and success in the future of work. This includes managing the Customer Success team, ensuring ongoing success, engagement, and success in the future of work. This includes managing the Customer Success team, ensuring ongoing success, engagement, and success in the future of work.</li><li>Manage the Customer Success program for the D2L ecosystem, ensuring ongoing success, engagement, and success in the future of work. This includes managing the Customer Success team, ensuring ongoing success, engagement, and success in the future of work. This includes managing the Customer Success team, ensuring ongoing success, engagement, and success in the future of work. This includes managing the Customer Success team, ensuring ongoing success, engagement, and success in the future of work.</li></ul> <p><b>Qualifications (What Will I Be Doing?)</b></p> <ul style="list-style-type: none"><li>5+ years of experience in Customer Success, Sales, or a related role.</li><li>Strong communication and interpersonal skills.</li><li>Ability to manage multiple accounts and projects.</li><li>Experience with CRM systems and data analysis.</li><li>Strong problem-solving and critical thinking skills.</li><li>Ability to work in a fast-paced, dynamic environment.</li><li>Strong organizational and time management skills.</li><li>Ability to work in a team environment.</li><li>Strong customer service orientation.</li><li>Ability to work in a fast-paced, dynamic environment.</li><li>Strong organizational and time management skills.</li><li>Ability to work in a team environment.</li><li>Strong customer service orientation.</li></ul>
<b>Education &amp; Experience</b>
<p>Master's Degree</p>
<b>Additional Requirements</b>
<p>Compensation &amp; Other Benefits</p>