

Program Manager

ecobee

Phone :

Web :

Job Summary

Vacancy :

Deadline : Jul 20, 2024

Published : Jun 20, 2024

Employment Status : Remote

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

Job Description

This role is open to being 100% remote within Canada while our home office is located in Toronto, Ontario. You may be required to travel to Toronto once per quarter for team and/or company events.

Who You'll Be Joining

We're looking for a Senior Program Manager to join our team to accelerate the delivery of exciting new software and hardware products to our customers. You'll work with a cross functional team of engineers, designers, researchers, and product managers to turn product concepts into reality.

Our team is focused on innovating new products and features that deliver value to millions of homeowners across North America.

How You'll Make an Impact:

As a Program Manager at ecobee, you will:

- Help ecobee standardize processes and procedures for efficient delivery
- Develop, communicate, and maintain program roadmaps
- Help hold the team accountable to program timelines
- Effectively prioritize and execute on program outcomes
- Help plan and coordinate employee and customer field trials in collaboration with the Product and Research teams
- Partner with program leadership team to manage risks, and share status updates to ecobee's leadership team
- Coordinate activities across multiple teams

What You'll Bring to the Table:

- You have previous experience in an intermediate-level Program/Project Management role that's required you to work across multiple business units
- 3+ years of experience working directly with software engineering teams
- Bonus: This experience includes projects with hardware and firmware elements
- You have worked with project management tools like Jira, Confluence, or Smartsheet
- You have excellent communication skills, both written and verbal
- You are comfortable in a highly technical environment and can understand the nuances of technical decisions
- You thrive in a fast-paced, ambiguous, and high stakes environment
- Experience establishing new processes that are sustainable for the team
- You are a smart, curious, and analytical person with a bias for action

Just so you know: The hired candidate will be required to complete a background check.

What happens after you apply:

Application review. It will happen. By an actual person in Talent Acquisition. We get upwards of 100+ applications for some roles, it can take a few days, but every applicant can expect a note regarding their application status.

Interview Process: 3 Rounds

- Round 1: A 45-minute phone call with a member of Talent Acquisition
- Round 2: A 60-minute virtual interview with our Director of Program Management
- Round 3: A 60-minute virtual interview with two of our senior Program Managers

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
