

Product Manager



Phone :
Web :

Job Summary

Vacancy :
Deadline : Jul 21, 2024
Published : Jun 21, 2024
Employment Status : Full Time
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

"As a Product Manager at Absorb, you have a great opportunity to really own and build your area of Product. We work hard to deliver high quality, high value, user-focused features to our clients in an iterative fashion. You also have the opportunity to work with a lot of bright minds and this makes the day-to-day highly engaging. When you work at Absorb you definitely feel like you're part an overall team working towards the same goals, and I would say our culture is supportive, collaborative, and most importantly, fun" - Pamela, PM, Calgary

The purpose of this role is to develop and execute the product strategy and roadmap to enable specific customer & business outcomes related to your product area, informed by deep understanding of the customer, the Absorb business, and the market. This role will work closely with Product Design, the partnered Development team and Product leaders to develop differentiated solutions that delight customers and achieve Absorb's strategic objectives.

What you'll do:

- Work with the Group PM and internal stakeholders to understand and form the strategic vision for your product area; use your understanding of customer needs and business priorities to identify, assess, and prioritize product gaps.
- Define and execute on the product roadmap, translating high level strategies into clear product priorities, manageable stories and product backlogs with your scrum teams.
- Drive adoption and client success by partnering closely with Sales, Marketing and CS partners through launch and throughout the product lifecycle.
- Evangelize and generate buy for the product roadmap regularly within the company and with customers.
- Make data driven decisions to drive prioritization, define measure of success and analyze the impact of the product on key customer and business outcomes.
- Define and maintain product and project documentation, performance metrics, tracking and reporting.
- Understand cross-team dependencies and ensure collaboration across the organization to ensure successful delivery of goals and client experience.
- Work with Design and Engineering to ensure solution feasibility and usability
- Support Scrum ceremonies including backlog grooming, Sprint Planning, Demos and Retrospectives in partnership with the development team.
- Be a mentor for less experienced members of the team and endorse Product Management practices.
- Other responsibilities as required.

What you'll bring:

- 4+ years of experience in Product Management or similar experience in B2B SaaS organizations
- Empathetic & curious, strength in using customer research, qualitative and quantitative data to make decisions
- Excellent team and relationship building abilities, with both internal and external parties (engineers, business stakeholders, partners, etc.)
- Strong communication and writing skills, including the ability to distil complex topics into effective, executive-friendly presentations.
- Expertise in applying agile and software development methodologies, including facilitating trade off decisions on technical approach, balancing speed to value, customer experience and system health
- Project management and problem solving skills, with excellent business acumen.
- Strong leadership skills, including ability to influence via diplomacy and tact.
- Bachelor's degree in Business Administration, Finance, Economics, Computer Science or related field; or equivalent industry
- Candidates with a background in EdTech and experience with Learning Management Systems (LMS) are highly preferred

Who are we?

Absorb Software is a remote-first company that provides online training solutions to leading organizations around the world. Absorb is a cloud-based learning management system (LMS) engineered to inspire learning and fuel business productivity. Our online learning platform combines forward-thinking technology built to scale as our customer's organizations grow. We empower learners to enrich their lives, workplaces and communities.

Our values are simple:

- **We achieve exceptional results by genuinely caring about each other and the work we do**
- **We're united, and we grow through our commitment to elevating continual learning!**

Absorb is proud to be an equal opportunity employer, we celebrate diversity and are committed to creating a safe and inclusive environment for all our people. All employment decisions are based on business needs, job requirements and individual qualifications. In the event a current Absorb employee would like to apply for this role they will inform their supervisor prior to submitting their application. Successful candidates for this position will be subject to pre-employment background screening, including a criminal record check and must be able to show proof of legal eligibility to work in the country they have applied to without sponsorship.

Should you require any accommodation during the recruitment process, please indicate this on your application and we will work with you to meet your accessibility needs. For any questions, please contact us at accessiblecareers@absorbllms.com

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
