

Product Manager

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Phone :

Web :



Job Summary

Vacancy :

Deadline : Jul 20, 2024

Published : Jun 20, 2024

Employment Status : Full Time

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

Job Description

Are you ready to embark on a career that truly affects people around the world? Trulioo invites you to be a catalyst for change in the dynamic realm of digital identity verification. As the global front-runner in our industry, we are redefining how businesses grow, innovate and comply online.

Picture yourself at the forefront of innovation, contributing to our award-winning platform that enables organizations worldwide to quickly onboard customers, optimize costs and combat fraud. Fueled by Silicon Valley support, Trulioo stands as the trusted platform that can verify more than 5 billion people and 700 million business entities spanning 195 countries.

But Trulioo is more than a tech company. We are a united force of dedicated experts committed to establishing trust online.

Headquartered in Vancouver and with strategic hubs in San Diego and Dublin, we foster a culture of collaboration and open communication. Our offices support a hybrid model and staff typically work three days per week at a hub location. Join us where excitement meets innovation and contribute to a world where trust and technology unite.

What We Offer

- **Comprehensive Benefits:** Health, dental, vision, retirement plans with company match, PTO, parental leave and an education & training fund (\$1,000 local currency annually). Benefits vary by geography and will be discussed in more depth during the interview process.
 - **Flexible Hybrid Working Environment:** Our offices provide weekly lunches, delicious coffee and frequent social events. Dedicated parent rooms, gyms (in some locations), lounge spaces and flexible workstations create an environment that supports your well-being.
 - **Wellness:** We provide a variety of workshops, wellness events and a free subscription to the Headspace app to help our team members perform at their best.
 - **Employee Resource Groups:** Belonging is an important part of doing your best work. Our ERGs provide an inclusive space, support and community for employees of diverse backgrounds and allies. We host informative, fun sessions and celebrations that are often open to the entire organization.
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Position Summary:

We are looking for a motivated and detail-oriented Product Manager to support the development and management of Trulioo's KYC (Know Your Customer) and fraud solutions. This role involves understanding customer needs, contributing to the product management lifecycle, and helping to deliver on the prioritized product roadmap. The ideal candidate will thrive in a high-growth environment and demonstrate an eagerness to learn and innovate. This is a hybrid position based out of Vancouver, BC.

What you'll be doing:

- Assist in the development and execution of the strategy for identity and fraud product solutions.
- Participate in roadmap planning and contribute to the communication of product plans across functional teams and partners.
- Review existing data methodically to support product development decisions.
- Collect feedback from internal and external customers to understand their needs and pain points.
- Serve as a knowledgeable resource internally, supporting product promotion efforts, including creating collateral, attending trade shows, and preparing product briefs.
- Collaborate with Product and Engineering teams to propose and execute incremental delivery of product solutions.
- Utilize agile methodologies to ensure timely product development and release.
- Work closely with cross-functional teams, including marketing, sales, and engineering, to facilitate product development and launches.
- Communicate product vision, updates, and strategic changes to stakeholders.

You have:

- Strong problem-solving and research skills, with the ability to make recommendations and justify them rationally.
- Good verbal and written communication skills.
- Proactive approach who can drive results in ambiguous circumstances. Identity questions to answer & people to work with, and independently move projects forward.
- Bachelor's degree in STEM or related fields required, or equivalent experience.
- People person - Impress and take initiative collaborating across X-functional teams.
- Methodical mindset to review and build existing data.
- Follow-through and driving execution are a must have.
- 2+ years of experience.
- Nice to have: Exposure to Data Science and/or driving AI/ML initiatives experience.
- Nice to have: Experience in related industries (Financial Services, FinTech/RegTech, Payments as well as Fraud/Identity).

Pay Transparency (Vancouver)

We take a market-based and data driven approach to compensation. We leverage data from trusted third-party compensation sources to help us understand the market value of a role based on function, level, location and scope.

Please view the base salary range for this role below. The range listed is our expected compensation for the role. However, the pay offered may vary depending on a variety of factors including qualifications, job-related knowledge, skills, experience and location.

Annual Salary

\$90,000—\$105,000 CAD

Thriving at Trulioo

At Trulioo, you're not just an employee. You're a valued member of our Trulicrew on a journey of professional and personal growth with a world-class organization. With Trulioo, you have the power to revolutionize the intersection of technology, digital trust and online identity to open the global economy to everyone. Together, we can shape the digital future.

We're on the lookout for exceptional people to empower with trust, autonomy and the freedom to cultivate their potential. Your curiosity, meticulous attention to detail and passion to contribute are highly valued. If that resonates with you, apply today to become a part of our team. Join us in shaping a future where your career isn't just a journey but also a boundless exploration into the possibilities of technology and digital identity verification.

If you don't see yourself fully reflected in every job requirement listed on the posting above, we still encourage you to reach out and apply. Research has shown that minorities and underrepresented groups often only apply when they feel 100% qualified. We are committed to creating a more equitable, inclusive and diverse company and we strongly encourage applicants of all genders, ages, ethnicities, cultures, abilities, sexual orientations, and life experiences to apply.

Trulioo welcomes applications from people with disabilities. Support is available upon request for candidates taking part in all aspects of the selection process. Finally, we know from time-to-time emergencies happen and you may need to reschedule an interview - we understand and encourage you to be in communication without worrying about losing the opportunity or your credibility.

Privacy Notice

As part of our job application process, Trulioo collects, processes, and discloses personal data for the purpose of identifying suitable candidates for our job openings. For more detail, please visit Trulioo's [Website Privacy Policy](#) in the section "When you apply for a job".

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
