

# Product Manager



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Web :

## Job Summary

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Vacancy :

Deadline : Jul 01, 2024

Published : Jun 01, 2024

Employment Status : Full Time

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

## Job Description

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We are seeking a **Product Manager, Integrations & Reporting** to join TouchBistro's product team. You will play an integral role in helping to build and execute the roadmap for one of the world's leading restaurant solutions. Reporting to the Director of Product, you will build delightful and engaging user experiences for restaurants and their diners across the Partner APIs, Integrations and Reporting portfolio. The successful candidate will be adept with outstanding analytical skills, cross-functional leadership skills, excellent "product-senses" and business acumen, and have the ability to extend the capabilities and value proposition of the TouchBistro ecosystem.

### Your Day-to-Day

- Work closely with the Director, Product to develop the vision and roadmap for TouchBistro Partner APIs as well as its suite of integrations and reports that aligns with the needs of restaurant owners, their staff and diners, and TouchBistro's strategy.
- Create and maintain product documentation that your colleagues can use to guide design / UX, influence technical decisions, and train the customer success and sales organizations on your work.
- Create and maintain detailed backlogs, roadmaps and release plans for launching product updates to customers.
- Work closely with engineering teams and participate in all team ceremonies, including standups, grooming, sprint planning and retrospective meetings.
- Engage and partner with key organizational stakeholders to support a common understanding of the Product vision across the company.
- Strong ability to translate customer needs and market requirements into concise objectives and user stories.
- Responsible for business results of growth initiatives, including accurate and timely reporting of KPIs.

### All About You

- You have 3-5 years experience in various product roles, including leading multiple scrum teams simultaneously, preferably within a B2B or B2B2C SaaS business format.
- You have a track record of delivering iterative value to your users and customers.
- You have experience with integrating complex, third party API's into products, including management of projects of similar scope.
- Previous experience working with RESTful APIs and/or knowledge of single sign-on standards such as OAuth
- You are knowledgeable in managing the definition and execution of multiple projects concurrently (conceptualization, requirements, dependencies, design, development, testing, and implementation)

### Nice To Haves

Experience with:

- Jira
- Pendo
- ProductBoard
- Pendo
- Tableau

### What We Offer

At TouchBistro, we are a diverse group of restaurant-obsessed, tech-loving people brought together by a mission to support the passion and success of restaurateurs. You can feel confident joining a fun, vibrant, and rapidly growing environment. You will be working alongside driven individuals who are passionate, innovative, accountable, collaborative, and respectful.

### The Perks:

- Unlimited vacation
- Health, dental, and vision benefits
- Flexible health and wellness plan
- Parental leave & top up
- Employee Assistance Program
- Career progression & professional development
- Volunteer program
- Monthly lunches
- Flexible work arrangements
- Beautiful, brand new office space in the heart of downtown Toronto (our HQ)

### About TouchBistro

TouchBistro is an all-in-one Point-of-Sale and restaurant management system that makes running a restaurant easier. We have powered more than 29,000 restaurants around the world, and we know that while passion is plenty in the restaurant industry, time and money usually aren't. Providing the most essential front of house, back of house and customer engagement solutions on one easy-to-use platform, TouchBistro helps restaurateurs streamline and simplify their operations, increase sales, drive revenue, and deliver a stellar guest experience.

TouchBistro believes in fostering an inclusive workplace where all individuals have an opportunity to succeed. Requests for accommodation due to a disability can be made at any stage of the recruitment process.

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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