

## Product Manager



Phone :

Web :

### Job Summary

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Vacancy :

Deadline : Sep 18, 2024

Published : Aug 18, 2024

Employment Status : Remote

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

## Job Description

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Thrive Health is on an important mission: to make healthcare work better for everyone. We're creating digital healthcare technology that enables more efficient, engaging care for patients, and empowers providers with the tools they need to do great work.

- Thrive Health offers a digital care coordination platform that allows you to easily and rapidly create and unify care journeys for patients, their families, and healthcare providers to improve clinical outcomes.
- The platform is designed to connect journeys, people, and data across the whole continuum of health.
- Thrive Health enables a patient's health story to follow them as they navigate care through the health system. The platform centralizes the information for the patient and also provides valuable health insights.

What does this technology look like? Here's a sneak peak:

- A first-of-its-kind interactive patient engagement tool for breast cancer survivors
- A surgical optimization care journey that enhances patients' experiences as they prepare for surgery
- A mental health and wellness journey that guides patients in self-care
- A clinical waitlist intervention tool that helps chronic pain patients get appointments with providers sooner

When you become a Thriver, you are joining a passionate team of people who are committed to creating a more equitable, accessible healthcare system. Each day, we live by our five core values - be bold, be innovative, be transparent, be inclusive, be humble - and take incremental steps to achieve this mission. We're looking for our next great Thriver, and the unique perspective you bring to make us a stronger, more diverse organization.

### The Opportunity

*Hi, I'm Diane, Director of Product at Thrive Health. We're looking for a **Product Manager** to help ensure we are solving the right problems for our customers. They will work with a cross-disciplinary team to build solutions that are well represented to the people whose problems we solve. They will meet with customers (clinicians, administrators, clerks, patients, and more) to understand their needs, communicate their needs to the product and UX team, and ensure the products we build are valuable, address our customers' needs while also enhancing our own learning around delivering healthcare solutions.*

### What Your Day-to-Day Will Look Like:

- Define and communicate product requirements that are prioritized according to market opportunity, business objectives, and ROI;
- Communicate with customers and prospects to learn about the needs of our target market;
- Collaborate with your product peers to define an aligned, cohesive product vision;
- Communicate the vision and direction to your agile team and stakeholders for new feature development;
- Collaborate with engineering to validate and scope high-level feature estimates to maintain a plausible roadmap;
- Create customer facing and internal documents, presentations, articles and training;
- Facilitate launch, adoption and success of product go-to-market plans;
- Contribute to the design process, helping to ideate and validate UX solutions;
- Contribute to the launch and release process and maintain responsibility for collaboration with Marketing, Customer Success, and Sales;
- Assist the Business Development team with representing our work, such as through customer demos;
- Develop processes, implement frameworks and manage every phase of the Product Lifecycle including ideas validations, market research, planning, development, testing, release and analysis;
- Follow our partners and competitors to learn of new trends in the industry;

### The Skills You Bring:

- 4-5 years of experience managing requirements for B2B implementations;
- 4-5 years of product-related experience in the B2B SaaS field;
- Demonstrated success defining and launching a product/feature;
- A deep understanding of product strategy and a unique ability to identify underserved areas within a target market;
- A unique ability to distill complex problems into simple, iterative solutions;
- Exceptional written and verbal English skills;
- Fundamental understanding of the software development lifecycle (SDLC);
- Experience working in a technology-enabled services environment is a plus;
- Experience working within a B2B SaaS or Healthtech a plus;

We prioritize supporting your health and well-being. From day one at Thrive Health, these benefits are yours:

- **Flexible working hours** - outside of core hours, you have the freedom to set your schedule
- **Extended health & wellness benefits** - comprehensive health and dental coverage, and \$1000 / year towards your well-being
- **Celebrations, on your terms** - re-allocate our company-wide break at the end of December to cultural holidays that matter to you
- **Learn, grow, and invest in your future** - \$1000 / year towards your continuing education, RRSP matching, and eligibility to participate in our stock options program
- **Community involvement** - Paid volunteer days and charitable donation matching
- **Creating your dream workspace** - \$500 / year to equip your home office with everything you need

Thrive Health is a remote-first company. We believe in letting you do your job, how and where works best for you.

**Salary Information:** The base salary range for this role is determined by a number of factors, including but not limited to job-related skills, experience, and relevant education or training. The base salary range for this role is \$110,000 - 115,000/year.

*Even if you don't think you tick every single box above, we still encourage you to apply! Research has shown that many professionals - especially women and marginalized peoples - will only apply if they feel 100% qualified for a role. We're looking for our next great Thriver, and we don't measure Thrivers by how many boxes they tick.*

*Thrive Health committed to supporting an environment free from systemic or direct racism or discrimination for all employees, and for applicants throughout the interview process. We do not and shall not discriminate on the basis of race, ethnicity, gender, gender expression, religion, sexual orientation, or marital status. We welcome applications from people with disabilities, who require unique accommodations throughout the recruitment process. Let us know how we can best support you as you get to know our team.*

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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