



Phone :

Web :

Job Summary

Vacancy :

Deadline : Jul 21, 2024

Published : Jun 21, 2024

Employment Status : Remote

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

Job Description

We all have important information we need to manage, and protecting it should be easy. Over 100,000 businesses and millions of people log in to 1Password to unlock smart, simple access to everything they care about. Our vision is to create a safer, simpler digital future for everyone, and our culture values simplicity, honesty and a human-centric approach to solving problems. Come help us unlock peace of mind so everyone can stay safer online.

We are seeking an accomplished people leader and a highly skilled analyst to build Operations Data Analytics at 1Password. In the role of Manager, Operations Data Analytics, you will have the opportunity to build and guide a team of analysts who, collaborating closely with internal teams (e.g RevOps, Sales, Engineering, etc.) will influence and inform our go-to-market strategy, processes and execution. With your strategic thinking and ability to serve as an analytics thought partner to these teams, you will embed data in their decision making and drive efficient and effective Go-to-market and Customer Experience processes and practices.

You will play a pivotal role in charting our course for future growth while continuously growing as a dynamic analytics leader. We're growing, and we are looking for someone passionate about joining a dynamic, global team of security, operations, and data professionals that value you for you.

This is a remote opportunity within Canada and the US.

What we're looking for:

- 1-3 years managing people and 5+ years in a Data Analytics role or related with a preference for experience in a technology/SaaS environment.
- Strong leadership skills combined with a hands-on approach and ability to guide a team through ambiguity: We are looking for someone who can effectively balance their time between actively participating in analytics projects, proactively identifying and addressing data issues, and nurturing the growth of their team's analytical and leadership capabilities.
- Compelling communication skills: You are a skilled communicator with a demonstrated ability to influence decisions through communicating technical concepts and complex data and insights to a variety of stakeholders in diverse settings.
- Versatile analytics skills: Demonstrated experience in various analytics areas domains with a proven ability to identify customer groups, calculate return on investment (ROI), conduct A/B testing, create insightful dashboards, and analyze customer satisfaction.
- Data infrastructure and modeling knowledge: A solid understanding of data infrastructure and data modeling principles is essential to ensure the accuracy and reliability of analytics processes.
- Proficiency in relevant tools and technologies: Expert-level skills in SQL, intermediate proficiency in Python (including libraries like NumPy, Pandas, and Matplotlib), familiarity with Python scripting for automation and data ingestion, and extensive experience with business intelligence tools (particularly Looker, but experience with Tableau, PowerBI, and others is welcome) are expected.
- Structured and guiding approach: You have experience guiding a team through the entire analytics lifecycle, defining success metrics, crafting analytics plans, and seeing projects through to completion.

What you can expect:

- A dynamic management position offering tremendous growth opportunities, allowing you to succeed as a leader and shape the future of product development at 1Password.
- Lead the recruitment efforts and establish a robust operations data analytics team, finding the perfect balance between projects and priorities as the team expands. If you can envision it, we can make it a reality.
- Partner with the Sr. Manager of Analytics to create Data's Operations Data Analytics' strategy and objectives, ensuring alignment to business goals
- Translate Data's Operations Data Analytics strategy into a roadmap of projects and deliverables ensuring they are planned in time to meet business needs and take into account any dependencies on other teams.
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- Drive the adoption of data-driven decision-making in Go-to-Market and customer experience teams. collaborating closely with teams across 1Password.
- Contribute to shaping our data governance and refining analytics tools at 1Password. We value your unique perspective.
- Lead by example, inspiring teams to become champions of data-driven approaches.
- Develop your skills as both a people leader and an analytics expert. This role entails regular collaboration with senior leadership, providing a valuable opportunity to learn from our experienced and supportive team.
- Embrace and contribute to our diverse range of perspectives, ideas, backgrounds, and strengths.
- Manage the Operations Data Analytics staff, providing direction, support, and resources they need to perform and grow. Responsible for the development, engagement, and performance of the team.

USA-based roles only: The Annual base salary for this role is between \$155,000 USD and \$209,000 USD, plus immediate participation in 1Password's benefits program (health, dental, 401k and many others), utilization of our generous paid time off, an equity grant and, where applicable, participation in our incentive programs.

Canada-based roles only: The Annual base salary for this role is between \$133,000 CAD and \$155,000 CAD, plus immediate participation in 1Password's generous benefits program (health, dental, RRSP and many others), utilization of our generous paid time off, an equity grant and, where applicable, participation in our incentive programs.

At 1Password, we approach each individual's compensation with a promise of fair market value and internal equity commensurate with experience and specific skill set.

What we offer:

We believe in working hard, and resting hard. We're always looking for new ways to support our team members, but here's a glance at what we currently offer:

Health and wellbeing

- > 🏡 Maternity and parental leave top up programs
- > 🏡 Wellness spending account
- > 🏡 Generous PTO policy
- > 🏡 Company-wide wellness days off scheduled throughout the year
- > 🏡 Wellness Coach membership
- > 🏡 Comprehensive health coverage

Growth and future

- > 🏡 Employee stock option program for all full time employees
- > 🏡 Retirement matching program
- > 🏡 Training budget, 1Password University access, and learning sessions
- > 🏡 Free 1Password account (and friends and family discount!)

Flexibility and community

- > 🏡 Paid volunteer days
- > 🏡 Employee-led DEI&B programs and ERGs
- > 🏡 Fully remote environment
- > 🏡 Peer-to-peer recognition through Bonusly

You belong here.

1Password is proud to be an equal opportunity employer. We are committed to fostering an inclusive, diverse and equitable workplace that is built on trust, support and respect. We welcome all individuals and do not discriminate on the basis of gender identity and expression, race, ethnicity, disability, sexual orientation, colour, religion, creed, gender, national origin, age, marital status, pregnancy, sex, citizenship, education, languages spoken or veteran status. Be yourself, find your people and share the things you love.

Accommodation is available upon request at any point during our recruitment process. If you require an accommodation, please speak to your talent acquisition partner or email us at nextbit@agilebits.com and we'll work to meet your needs.

Remote work is a part of our DNA. Given that our company was founded remotely in 2005, we can safely say we're experts at building remote culture. That said, remote work at 1Password does mean working from your home country. If you've got questions or concerns about this your Talent Partner would be happy to address them with you.

Successful applicants will be required to complete a background check that may consist of prior employment verification, reference checks, education confirmation, criminal background, publicly available social media, credit history, or other information, as permitted by local law.

Candidate Privacy Notice

When you apply for a position, refer a candidate, or are being considered for a role at AgileBits, Inc. (dba 1Password, 1Password, we, us, or our), your information is stored in Lever, in accordance with [Lever's Service Privacy Notice](#). We use this information to evaluate your candidacy for the posted position. We also store this information, and may use it in relation to future positions to which you apply, or which we believe may be relevant to you given your background.

Candidates may also optionally choose to self-identify their race/ethnicity, gender identity, sexual orientation, age, and disability. These answers will help us evaluate our diversity and belonging efforts. You do not have to answer these questions—your answers will not be linked to your name or job application, will not be visible to the hiring manager reviewing your application, and will in no way affect your job application. If you have any questions about the collection or use of this information, please contact dpo@1password.com.

When we have no ongoing legitimate business need to process your information, we will either delete or anonymize it. If you have any questions about how we use or process your information, or if you would like to ask to access, correct, or delete your information, please contact our privacy team at dpo@1password.com or through [1Password Support](#).

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
