

## Operations Analyst – Flow



Phone :

Web :

### Job Summary

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Vacancy :

Deadline : Nov 14, 2024

Published : Oct 14, 2024

Employment Status : Full Time

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

## Job Description

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**Location** Vancouver, Canada **Job Code** 24-177

YVR is a place of connection, bringing together people, places and cargo while ensuring a safe and efficient experience for everyone. Airport Operations an integral part to the success of the airport system, as a key role in facilitating safe and efficient and predictable movement of aircraft and all customers that those aircraft serve. Roles in Airport Operations are exciting and dynamic and require a strong team approach – which is key to everything we do.

### Position overview

Are you a data-driven, team player? As the **Operations Analyst – Flow**, you will be responsible for tracking and reporting on YVR's real-time operational performance and will use this data to influence our operational performance to both our internal and external stakeholders.

### Key responsibilities include:

- Maintaining a real-time operational metric database by reporting on all key flow areas across groundside, terminal, baggage and airside
- Establishing a means to track real-time operational performance across all areas, and providing quantitative and qualitative reporting for day-of operations and forecasting
- Identifying obstacles and anomalies through data analysis to help justify initiating projects aimed at improving operational efficiency
- Managing all aspects of projects including creating documents and change management plans for stakeholders

### Key qualifications include:

- At least two years of relevant experience in an operational environment, ideally in a major international airport, supplemented by at least two years of post-secondary training (Aviation Management, Business, Operations and/or Logistics preferred); or an equivalent combination of training and experience
- Proficiency with MS Office and advanced skills in data analytics; preference for those with experience with major BI tools such as Tableau, PowerBI, Qlik and/or Splunk
- Proven ability to quickly interpret abstract data from independent sources and present to a variety of stakeholders
- Strong technical writing skills with excellent communication skills and a demonstrated ability to present to large audiences
- Exceptional critical thinking and decision-making skills, with a proven ability to work with minimal supervision

**Shift schedule with alternating day and night shifts will be required as this role supports the operation on a 24-hour basis, with a requirement to support winter operations for 24/7 operations. As an employee on a shifted work schedule, you may be eligible for shift and weekend premiums.**

This position is open to both Vancouver Airport Authority employees and external applicants. Previous job performance will be taken into consideration for all internal candidates that apply for this position.

**Salary Range :** \$68,011 to \$88,886 per annum, based on 37.5 hours per week. This is individually tailored to reflect your unique experience, qualifications and internal equity.

At YVR, your work experience goes beyond the paycheck. We support your personal and professional development, well-being, and a thriving work culture with generous vacation days, extensive health benefits, retirement savings matching, wellness programs, community engagement, commuting support, and continuous learning opportunities. Learn more at <https://careers.yvr.ca/benefits>.

Please note that availability may vary based on employment type and is subject to certain eligibility requirements and potential changes by YVR. **Who We Are**

YVR is more than just an airport. We connect our beautiful province and all it has to offer to the world. We are all leaders and trailblazers for change and innovation, so no matter the department or team you're a part of, the work you do matters.

At YVR, we are flexible in everything we do. We will work together to find ways to deliver customer excellence that helps us all thrive.

Whatever your background and wherever you're from, you belong at YVR. If you have any questions about accessibility or require any assistance applying, please reach out at [careers@yvr.ca](mailto:careers@yvr.ca).

[Apply for this job](#)

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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