

## Mobile Product Manager



Phone :  
Web :

### Job Summary

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Vacancy :  
Deadline : Jul 25, 2024  
Published : Jun 25, 2024  
Employment Status : Hybrid  
Experience : Any  
Salary :  
Gender : Any  
Career Level : Any  
Qualification :

## Job Description

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### **Helcim is searching for a talented and passionate Product Manager to join us on our mission to become the world's most loved payments company.**

As a Mobile Product Manager, you will be a key player in propelling our cutting-edge products to new heights in the market. Your contributions will be instrumental in not only attracting and retaining users but also enhancing our product's overall performance. You will connect our mobile products and experiences into an ecosystem of other third party point-of-sale software and hardware. You'll be an integral bridge between product development, hardware suppliers, sales, design, and marketing, ensuring our products continuously evolve to meet our merchants' needs.

If you're ready to make a real impact, push boundaries, and be part of a team that values innovation and user-centric solutions, then Helcim is the place for you. Join us and help shape the future of payments!

#### **What you'll do:**

- Build compelling experiences that combine our software and hardware platforms with the point-of-sale needs of our merchants.
- Translate vision & strategy into a clear product roadmap to drive growth.
- Create end-to-end experiences for both internal-facing teams as well as merchants within our platform.
- Engage with third-party banking or technology partners to add additional capabilities to our platform from Apple and Google to Interac.
- Analyze user behavior, conduct market research, and leverage data-driven insights to identify growth opportunities and pain points.
- Serve as a liaison between the development team and internal/external stakeholders.

#### **Who you are:**

- Excited by the opportunity to join a rapidly growing & scaling startup and the unique challenges that it poses. This is not a check-in and check-out kind of role.
- Have the ability to foster strong relationships with stakeholders at all levels within the organization.
- A deep empathy for users and the ability to put the customer at the center of all product decisions.
- Demonstrates a high level of ownership and desire for continuous learning.
- Champions the collective success of the team over individual accomplishments, actively seeking input and feedback from team members to drive product innovation and improvement.

#### **Qualifications:**

- Have a minimum of 3+ years of direct product management experience, preferably in the payments, fintech, or SaaS space.
- Have experience integrating technology with hardware or product management experience on a mobile form factor including Android or iOS.
- Bachelor's degree in a relevant field (e.g., engineering, business, technology). Bonus points for an MBA.
- Are able to drive cross-functional product alignment by influencing without authority.
- Are empathetic and able to understand the experiences of our merchants.
- Proficiency with data analysis tools and familiarity with SQL or other data querying languages.
- Knowledge of startup industry trends, funding cycles, and emerging technologies.
- Have experience in a start-up/growth environment and are excited by the prospect of disproportionately impacting direction and processes.

#### **Why Helcim?**

Helcim is a payments company that gives small and medium sized businesses a better way to accept debit and credit cards. Thousands of merchants across Canada and the US choose Helcim for their payment needs because of our excellent customer service and innovative software solutions. We won the Canada's Most Admired Award for Corporate Culture in 2021, ranked number 91 on the Globe and Mail's 2019 list of Canada's Top 400 Growing Companies, and we have big plans to redefine the payments industry. To accomplish this, we need a talented team of people who are passionate about working in fintech. Learn more about working at Helcim in our culture book [The Way of the Helcim](#).

At Helcim we build teams of engaged, caring and intelligent people. In return we provide an environment where you'll be excited to come to work each day and tackle challenges with your colleagues. As part of our team you'll receive amazing benefits including a competitive salary, paid health benefits, stock options and generous vacation time. You'll also enjoy company provided snacks and team lunches to keep yourself fueled and the opportunity to recharge and connect with your team members at company social events.

We invest a lot of time and energy imagining and creating a company and culture that encourages discussion, the trade of ideas, and the execution of amazing products and services. We're friendly and collaborative, working together to achieve big goals. If you want to join our team and feel you can contribute to the growth and success of our company - we want to hear from you!

#### **Join Our Team:**

If you would like to be considered for this position, please submit your Resume and Cover Letter through the "Apply for this Job" button. Please address your Cover Letter to Helcim People & Culture.

Candidates must be eligible to work in Canada and be located in Calgary for this position. Helcim uses a hybrid work structure where team members can work 3 days in the Calgary office (Monday/Wednesday/Friday) and 2 days (Tuesday/Thursday) at home.

For information about how Helcim protects your personal information related to any job application you submit, please see our Candidate Privacy Policy [here](#). Our general privacy statement can be found [here](#).

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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