

Lead Scrum Master (Salesforce)



Phone :
Web :

Job Summary

Vacancy :
Deadline : Aug 18, 2024
Published : Jul 18, 2024
Employment Status : Full Time
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

Requisition ID: 183332

Career Group: Corporate Office Careers

Job Category: Technology Solutions - SS & E-commerce

Travel Requirements: 0 - 10%

Job Type: Full-Time

Country: Canada (CA)

Province: Ontario; Alberta; Nova Scotia

City: Mississauga, Calgary, St. John's

Embark on a rewarding career with Sobeys Inc., celebrated among Canada's Top 100 employers, where your talents contribute to our commitment to excellence and community impact.

Our family of 131,000 employees and franchise affiliates share a collective passion for delivering exceptional shopping experiences and amazing food to all our customers. Our mission is to nurture the things that make life better – great experiences, families, communities, and our employees. We are a family nurturing families.

A proudly Canadian company, we started in a small town in Nova Scotia but we are now in communities of all sizes across this great country. With over 1,600 stores in all 10 provinces, you may know us as Sobeys, Safeway, IGA, Foodland, FreshCo, Thrifty Foods, Lawtons Drug Stores or another of our great banners but we are all one extended family.

Ready to Make an impact?

We are looking for a Lead Scrum Master who will coordinate the application lifecycle, manage enhancements, facilitate project planning, and ensure seamless cross-team coordination. This role supports Salesforce Core products and you will be instrumental in driving projects forward, removing blockers, and ensuring clear communication of project progress and risks. Your adaptability will be crucial as you navigate between agile and traditional project management methodologies to best suit the needs of the organization.

Here's where you'll be focusing:

- **Application Lifecycle** - Coordinate integration, security, privacy, infrastructure, testing requests and timelines across product deliverables. Support Tech Solutions Manager on required system lifecycle upgrade and decommission planning and coordination.
- **Application Enhancements** - Effectively manage backlog items into work packages/sprints and manage Jira item maintenance. Manage sprint deployment timelines and status for the backlog. Be the go-to person to help remove project or backlog blockers.
- **Project Planning** - For Mid-Complex Projects, partner with Business Lead to create and manage project plans, including defining project scope, objectives, timelines, resource planning and budgets.
- **Cross team/functional coordination** - Coordinate and align the efforts of scrum masters and business stakeholders. This can involve project management activities ensuring cross-team dependencies, testing and integrations are managed effectively and that the collective work meets organizational goals.
- **Track and Communicate Project Progress** - Provide regular, clear, and concise visibility to enhancement/project status (key decisions, dependencies, issues, risks, metrics) on a standard cadence through status reporting and project/resource reviews.
- **Risk and Issue Management** - Manage and appropriately escalate project/product issues and key decision points (KDPs). Facilitate solutions to technical, functional, process and business problems.
- **Adaptability** - Be flexible and adaptive, knowing when to apply agile practices and when to use traditional project management techniques.

What you have to offer:

- An undergraduate degree in Computer Science or equivalent preferred.
- 8 years of industry experience, with at least 3 years in a Scrum/Project Lead role.
- Professional certification preferred (CSM, PSM, CSP-SM, etc.).
- Experience in application development lifecycle, support, and delivery in a complex and cross-functional setting.
- Experience in working with outsourced service providers and vendor management.
- Experience in working with Salesforce projects, such as Salesforce Service Cloud or Sales Cloud, is an asset.
- Retail industry experience preferred

#Li-Hybrid #LI-LM1

At Sobeys we require our teammates to have the ability to adhere to a hybrid work model that requires your presence at one of our office locations at least three days per week. This requirement is integral to our commitment to team collaboration and the overall success of our office culture.

We offer a comprehensive Total Rewards package, which varies by role and designed to help our teammates to live better – physically, financially and emotionally.

Some websites share our job opportunities and may provide salary estimates without our knowledge. These estimates are based on similar jobs and postings for general comparison, but these numbers are not provided by our organization nor monitored for accuracy.

We will consider factors such as your working location, work experience and skills as well as internal equity, and market conditions to ensure the selected candidate is paid fairly and competitively. We look forward to discussing the specific compensation details relevant to this role with candidates who are selected to move forward in the recruitment process.

Our Total Rewards programs, for full-time teammates, goes well beyond your paycheck:

- Competitive Benefits Package, tailored to meet your needs, including health and dental coverage, life, short- and long-term disability insurance.
- Access to Virtual Health Care Platform and Employee and Family Assistance Program.
- A Retirement and Savings Plan that provides you with the opportunity to build and add value to your savings.
- A 10% in-store discount at our participating banners and access to a wide range of other discount programs, making your purchases more affordable.
- Learning and Development Resources to fuel your professional growth.
- Parental leave top-up
- Paid Vacation and Days-off

We are committed to accommodating applicants with disabilities throughout the hiring process and will work with applicants requesting accommodation at any stage of this process.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
