

Lead Product Manager



Phone :
Web :

Job Summary

Vacancy :
Deadline : Oct 07, 2024
Published : Sep 07, 2024
Employment Status : Full Time
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

Hi! We're ContactMonkey. Our mission is to transform the way organizations communicate internally: making work more human. Proudly Toronto based, we have been helping businesses boost growth and productivity through their internal communications all around the world. Today, brands such as Rogers, IKEA and KPMG use our powerful tech stack to create, send, and track HTML email within Outlook or Gmail.

2023 was a great year at ContactMonkey and 2024 is off to an amazing start. Here's what we've been up to:

- Winner of the 2023 Deloitte Technology Fast 50™ awards program as one of the fastest-growing technology companies in Canada based on the highest revenue-growth % for over 4 years
- Recognized in Deloitte Technology Fast 500™ as one of the fastest growing companies in North America
- Ranked by the Globe & Mail as one of Canada's fastest growing companies
- And finally to cap off the year, we just raised a \$55 million Series A funding!

We understand that joining a team is one of the most important decisions you make ☹️, and adding a team member is one of the most important decisions we'll make. Through our process, we want you to get to know us and understand how you approach problems, learn, and what motivates you!

About the job

ContactMonkey is on the lookout for a dynamic Lead Product Manager who excels at building high-performing teams while remaining deeply involved in the product management process. In this role, you will be both a strategic leader and a hands-on contributor, responsible for guiding a team of talented product managers and directly impacting the success of our products. You thrive in a small but fast-paced, agile environment and are passionate about driving results while collaborating with amazing colleagues.

Your impact

- Oversee a high-performing team of product managers, ensuring they prioritize effectively, manage stakeholders efficiently, and lead cross-functional agile teams through the full build-measure-learn lifecycle.
- Actively contribute to product development by rolling up your sleeves to support your team in achieving their goals.
- Champion user experience, advocating for user needs throughout the product development process to ensure a seamless and engaging experience for both athletes and corporate partners.
- Evaluate qualitative and quantitative data related to the product experience to identify strategies, trends, and opportunities for continuous improvement.
- Work closely with Engineering partners to coordinate plans and roadmaps that support continued product innovation and excellence.

About you

- 5+ years of experience working with software products
- 2+ years of experience in a leadership role directly managing a team of product managers
- Strong ability to leverage data to inform product decisions and measure success.
- A deep desire to learn and improve by seeking, accepting, and acting on constructive feedback.
- Experience working within a scaling start-up environment is an asset

How you can stand out

- Prior experience with building world-class products and teams; ideally including experience at a scale of 100k+ users
- Understanding of software development processes and experience working closely with engineering teams to deliver high-quality products.

What we bring to the table

- ☑️ Comprehensive benefits program (health & dental) with \$2000 towards mental health services and support
- ☑️ 5 Health days per year
- ☑️ Monthly stipend for personal and professional growth
- ☑️ Stock option plan
- ☑️ Generous vacation package
- ☑️ 1 personal day to do as you please
- ☑️☑️ Summer hours in July and August
- ☑️ Work from anywhere in the world for 6 weeks
- ☑️ Downtown Toronto office for a change of workspace routine
- ☑️ A supportive team who celebrates successes and tackles challenges together

Our team is reimagining what it means to send and receive valuable communications to an entire workforce. By joining ContactMonkey, rest assured our wickedly smart, high-performing team members will challenge you to learn and grow every day. We value great work and great ideas in everything we do. We're looking for talented people who want to grow their career with us while making an impact with groundbreaking ideas.

Equal Employment Opportunity

Research shows that women-identifying and other marginalized individuals tend to only apply when they meet 100% of the qualifications; if you don't have all the listed qualifications, we encourage you to apply anyway!

ContactMonkey does not discriminate in hiring or terms and conditions of employment because of an individual's race, ancestry, colour, place of origin, religion, gender, gender identity, national origin, citizenship, age, disability, sexual orientation, family status or marital status, or any other protected category recognized by provincial or federal laws.

Should you require any accommodation, please inform us and we will work with you to meet your accessibility needs. For any accessibility-related assistance, requests for information in accessible alternative formats or to report any accessibility problems, please share in your application.

[APPLY](#)

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
