**Junior Project Manager** 



Phone : Web : Job Summary

Vacancy : Deadline : Aug 02, 2024 Published : Jul 02, 2024 Employment Status : Full Time Experience : Any Salary : Gender : Any Career Level : Any Qualification :

## **Job Description**

SymphonyAl Sensa-NetReveal is an innovative technology company specialising in advanced analytics and artificial intelligence solutions for the financial services industry. Our suite of innovative products helps financial institutions worldwide to combat financial crime, manage risk, and improve compliance effectively. With a focus on utilising Al and machine learning, we are committed to delivering exceptional solutions that transform the financial landscape.

Job Description

We are looking for a **Junior Project Manager** that is highly driven and organised, detail oriented and with the ability to operate across multiple tasks concurrently. Ideal person would be a self-starter, hungry to learn, who is keen to deliver real impactful change to our clients.

In this role, you will be responsible for:

• Planning, organising, and managing software deployment and augmentation projects for Symphony Al customers in Financial Services.

• Key focus on delivering to the key measures such as the schedule, quality, scope, financials and client satisfaction, while following the internal processes.

## **Responsibilities:**

• Project budgeting, planning and control, including the development and maintenance of the project plan, defining scope, objectives and the timelines,

• Coordinating with the stakeholders to support requirements gathering and ensuring project alignment with customers' goals

• Help to allocate resources effectively, ensuring team members are assigned to tasks based on their skills and availability

• Reporting on project status, including progress, risks, issues, costs, roadblocks to senior managers and key stakeholders

• Identifying potential risks and issues that could impact project timelines, cost and overall success; and assisting in developing mitigation strategies

• Maintaining relationships with key stakeholders (external and internal customers) and active management of the customers' expectations through appropriate communications reporting, assurance and governance.

• Facilitating effective communication between project team members, other Symphony AI units and clients

• Providing support to fellow project managers, leadership and regional delivery teams.

• Supporting to the sales and account management team in renewals, extensions and business development cross-selling opportunities.

• Close down of the projects at the end of an engagement, including personal performance reviews, project lessons learned etc.

## **Skills & Experience:**

• Project Manager with 1 - 3 years of experience within software delivery or/and the financial services industry.

- BS in business, management or related field
- Strong understanding of project management methodologies
- Experience in project planning and scheduling, control and financial budgeting & tracking
- · Great verbal and written communication skills and experience in stakeholder management
- Experience in working with the stakeholders and teams in different locations and time zones
- Experience in Banking, Fraud, Insurance and Compliance sectors will be highly regarded
- Strong Delivery Experience is an asset
- Experience with Proof of Concepts or SaaS deployments is an asset

• Strong written and verbal communication skills for interacting with team members, stakeholders and clients.

# Formal Project management qualifications / certifications will be an asset

#### About Us

SymphonyAI is building the leading enterprise AI SaaS company for digital transformation across the most critical and resilient growth industries, including retail, consumer packaged goods, financial crime prevention, manufacturing, media, and IT service management. Since its founding in 2017, SymphonyAI today serves 2,000 Enterprise customers globally, \$500 million in revenue, and has grown to 3,000 talented leaders, data scientists, and other professionals across over 40 countries.

Must Have

**Educational Requirements** 

**Compensation & Other Benefits**