

Junior IT SaaS Project Manager



Phone :

Web :

Job Summary

Vacancy :

Deadline : Nov 11, 2024

Published : Oct 11, 2024

Employment Status : Remote

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

Job Description

Join our team

TELUS Agriculture & Consumer Goods is a leading global technology provider delivering digital solutions and data insights to the agriculture, food and consumer goods industries. Our customers span the entire value chain, from seed growers and cattle feedlots, to manufacturers of food products and household items, to grocery chains and retailers.

TELUS Agriculture & Consumer Goods is part of TELUS, a dynamic, world-leading communications technology company based in Canada with \$18 billion in annual revenue and 18 million customer connections spanning wireless, data, IP, voice, television, entertainment, video and security. Our social purpose is to leverage our global-leading technology and compassion to drive social change and enable remarkable human outcomes.

Here's the impact you will make and what we will accomplish together

The Consumer Goods Project Manager's main focus is the organization of team assets and resources, administering a number of key tasks to achieve a specific customer goal. Consumer Goods Projects and specifications vary widely but include the main functional Solutions TPM Enterprise, TPM Global, TPM Retail and TPO. The Project Manager focuses on people (customer and internal teams), monitoring individual Project tasks, creating and monitoring Project/Program budgets, applying and ensuring compliance with Project schedules and all other administrative activities which must be carried out to achieve a specific Project/customer goal.

The Consumer Goods Project Manager manages Implementation and SaaS Upgrade Projects for TELUS Consumer Goods' global customers. They work closely with Consumer Goods Professional Services Consulting teams and also interact with various other functional teams, including Sales, Finance, Development, Product Development Management, and Customer Support, amongst others, that are essential to delivering his/her projects on time, within budget, and the expected high-quality standards. PMs understand the Project goals and needs of the customer and need to have strong communication, negotiation, and time management skills. The Project Manager role is very self-managed, and the team is expected to work well in multicultural environments.

The Project Manager needs to be willing and ready to travel around the Americas on an occasional basis as required.

Here's how

- Plan and execute assigned Pre-Sales, Implementation and Up/Cross-grade Consumer Goods Projects;
- Ensure timely delivery of assigned Projects;
- Regularly co-ordinate and communicate with Project Stakeholders;
- Ensure customer satisfaction and Project success, prior to Project stabilisation and ultimate handover to support;
- Regularly maintain and track the Project progress using designated internal systems;
- Assign Project tasks to the Project team and ensure their timely fulfillment;
- Resolve Challenges and Risks related to assigned Projects;
- Handle internal and external escalations;
- Prepare Implementation Forecasts (budgetary, Assets (resources) and time) and
- Report time spent and progress to the Consumer Goods PS Director accurately and regularly.

You're the missing piece of the puzzle.

• 2-3 yrs experience in Project Manager

- A background in IT Products Implementation approaches and frameworks of an SaaS IT software business;
- An understanding of Software development/Implementation methodologies and practices - PMI, SCRUM, PRINCE/s, Agile practices, etc.;
- Experience in generic Project Management, its terminology and processes;
- An ability to assertively lead Project setup discussions with Sales teams and with customers;
- Concise and clear written and oral English language skills;
- Experience with preparing detailed Project Plans for Implementation and upgrade Projects;
- Experience with preparing and maintain Budget and Cost calculations related to upcoming Projects;
- Experience of Project tracking/progress using standard tools (MS Project, SmartSheets, Excel, etc.);
- An ability to continuously evaluate and track Project health (through RAG analysis, CPI/SPI analysis, etc.);
- The willingness to negotiate decisively with internal Teams; highlight and resolve identified risks/challenges;
- A keen capability to manage time (yours and the Team's) effectively; respond to customers in a timely and appropriate fashion;
- High levels of self-organisation and independence;
- Experience with preparation of Project Statements of Work (SOWs);
- Soft skills needed include:
 - A Customer and Results orientation;
 - An ability to deal with ambiguity;
 - Proactivity and Creativity;
 - A talent for learning on the job;
 - A highly-developed sense of emotional intelligence to deal with tension points and
 - A strong focus on customer satisfaction and business value delivery – including the ability and willingness to work with a flexible business hours schedule.

Join us

Collectively, our talented team and integrated solutions uniquely position us to transform collaboration within the industry at a global level, empowering and connecting producers to consumers for a more efficient, sustainable future.

Everyone belongs at TELUS. It doesn't matter who you are, what you do or how you do it, at TELUS Agriculture & Consumer Goods, your unique contribution and talents will be valued and respected. Because the more diverse perspectives we have the more likely we are to crack the code on what our customers want and our communities need.

Do you share our passion for enabling remarkable human outcomes?

Together, let's make the future friendly.

Accessibility

TELUS Agriculture & Consumer Goods is proud to foster an inclusive culture that embraces diversity. We are committed to fair employment practices and all qualified applicants will receive consideration for employment.

We offer accommodation for applicants with disabilities, as required, during the recruitment process.

LI-remote

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Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
