

Junior IT Professional



Phone :

Web :

Job Summary

Vacancy :

Deadline : Aug 13, 2024

Published : Jul 13, 2024

Employment Status : Full Time

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

Job Description

ABOUT COOLIT SYSTEMS INC.

Founded in Calgary, Alberta in 2001, CoolIT Systems is the leading Direct Liquid Cooling technology provider for data centers, supercomputers, and desktop computers. We design and manufacture solutions used by the largest tech companies globally. Recognized as one of "The Americas' Fastest Growing Companies 2023" by Financial Times and honored with the Deloitte Fast 50 Clean Technology award in 2022, as well as the Deloitte Fast 500 distinction in both 2021 and 2022, CoolIT's rapid growth is capturing global attention.

As demand for generative AI, high performance computing and cloud solutions rapidly expands, there has never been a more exciting time to join our team.

WHAT YOU'LL DO:

Role:

CoolIT is seeking a motivated and enthusiastic Junior IT Professional to join our team. This role is ideal for someone eager to learn and grow within the IT field. The candidate will be responsible for managing IT assets, assisting in employee onboarding, and providing day-to-day technical support. An interest in learning the Microsoft Power Platform and a willingness to engage in development tasks are advantageous for this position.

This role offers an exciting opportunity for a tech-savvy individual looking to kick-start their career in IT within a fast-paced, fast-growing company. The ideal candidate will showcase a willingness to learn, adapt, and contribute to the IT team while gaining valuable hands-on experience.

Responsibilities:

- Manage IT assets, including hardware, software, and peripheral devices, ensuring proper inventory management and documentation.
- Assist in the onboarding process for new employees, including setting up workstations, accounts, and providing basic training on IT systems and protocols.
- Provide technical support and troubleshooting assistance for hardware, software, and network-related issues, escalating complex problems to senior team members when necessary.
- Perform routine maintenance tasks, such as software updates, system configurations, and backups, to ensure smooth operations.
- Collaborate with the IT team to contribute to the development and improvement of IT processes and documentation.
- Express a keen interest in learning the Microsoft Power Platform and actively participate in training and development activities related to it.
- Assist in basic development tasks, such as scripting, automation, or low-code application development within the Microsoft Power Platform.

WHO YOU ARE:

Basic Qualifications:

- Demonstrated eagerness to learn and grow within the IT field, with a passion for technology and a proactive approach to problem-solving.
- Strong organizational skills with the ability to manage and document IT assets effectively.
- Excellent communication skills and the ability to interact professionally with employees at all levels to provide technical support.
- Basic understanding of IT principles, hardware, software, and networking concepts.
- Desire to explore and learn the Microsoft Power Platform, with a curiosity for low-code development and automation.
- Legally authorized to work in Canada.

Preferred Qualifications:

- A degree in Computer Science, Information Technology, or a related field
- Relevant certifications or ongoing education in technology.
- Experience in software development, scripting, or workflow automation.

Skills:

- Excellent communication skills, both written and verbal, to convey technical information to non-technical stakeholders.
- Solid problem-solving skills and the ability to collaborate effectively with cross-functional teams.
- Ability to adapt and learn quickly, with a flexible approach to handle various IT tasks and technologies.

WHY COOLIT?

We strive to be an employer of choice and as such we believe in rewarding our employees with career and development opportunities that will maintain and strengthen our culture while aligning to our vision and values.

We are a company that is full of vibrant, innovative people who love what we do. Our comprehensive benefits package includes:

- Vacation and flex days, and paid company-wide shutdown during the holiday season.
- Comprehensive benefits including Dental, Drugs, Optical, Paramedical and Health Spending. These costs are covered by CoolIT and are enacted from your first day.
- Dress for your day – in a casual yet professional environment.
- Retention rewards like "The Big Coffee Break" that reward tenure with additional vacation time and a monetary bonus.
- Employee ownership program.

We thank every candidate in advance, however, only those selected for an interview will be contacted.

Successful candidates for this position will be required to undergo background checks including criminal records check and education.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
