IT Technical Business Analyst

Phone :
Web :

Job Summary

Vacancy :
Deadline : Sep 15, 2024
Published : Aug 15, 2024
Employment Status : Full Time
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

Project Name:
TRA & TBF Applications Maintenance Support (AMS) Activities
Data Inventory Management System, Automobile Insurance Rate Board CARS, Disaster Recovery Dashboard
Scope:
Technology and Innovation requires Information Technology (IT) professional resources to provide a Senior Technical Analyst for the project delivery of the IMT Sector ministry projects to Modernize & Enhancements of GoA Service Delivery within the ministry of Technology and Innovation.
Initiatives to Modernize & Enhancements of GoA Service Delivery include multiple Department applications including the following:
TRA and TBF Applications Maintenance Support (AMS) Activities
• Identify opportunities for process improvement and contribute to initiatives
• Gather technical requirements and implement new technologies to support reporting requests, process re-engineering, application configuration/customizations
• Work closely with Release Manager, Program and Project Managers to coordinate releases across multiple technology teams, from inception to delivery
• Monitor and respond to open tickets through an incident management system, coordinate incidents with the internal application development and technology infrastructure teams
• Leverage scrum and other agile approaches to facilitate cross-team delivery
• Plan and prioritize product development and product feature backlog
• Work with internal customers to analyze the needs and align product roadmap to strategic goals
• Participate in scrum meetings and product sprints
• Support the application support and development manager
Duties:
Lead consultations and facilitate stakeholder meetings.
• Create business requirements, functional specifications and technical requirements.
• Create new business and technical processes and complete business process reviews/re-engineering for existing processes.
• Facilitate business process improvement sessions.
• Assist in the development of new IT services.
• Schedule, organize and lead project status meetings and other meetings as required.
• Provide support by bridging communication between vendors, client ministries, and corporate technical and business teams.
• Escalate unresolved issues/risks, options and recommendations.
• Responsible for business architecture design, software system specifications design, and database modelling.
• Participate iterative development using model-based processes.
• Perform project management, business and technical analysis and systems design in delivering complex software solutions spanning n-tier development environments.
• Produce project artifices with XML; UML and/or other web-services technologies.
• Prepare, update and manage documents defining the business requirements, software requirements, functional design, and project plans and schedules reflecting achievable deliverables for the applications.
• Prepare regular project status reports indicating project deliverables, possible risk and issues, timelines and anticipated effort.
Ensure appropriate project communication occurs to all parties involved during all phases of the project.
• Identify required user training.
• Additional responsibilities as required by the Project Manager for a Business Analyst or Lead Technical Analyst role
Support development of project deliverables including, requirements gathering and process documentation to meet project milestones. Support Project Management status and financial reports and schedules as required. Support business needs by ensuring that project delivery is in alignment with business / technical requirements and application development. Analyze organization or business domain and document the business, processes, systems, assessing the business model or its integration with technology. Leading workshops and User Acceptance Testing during the development of business applications.
The deliverables/artefacts to be produced is not limited to above mentioned list.
Equipment requirements:
It is preferred if resource has their own equipment, though GoA will provide laptop/desktop if necessary.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits