

Functional Analyst



Phone :

Web :

Job Summary

Vacancy :

Deadline : Oct 18, 2024

Published : Sep 18, 2024

Employment Status : Full Time

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

Job Description

About Wrk

Wrk is a next-generation automation platform designed to simplify the deployment of complex automation and Generative AI technologies. Sitting on top of advanced frameworks like iPaaS, RPA, LLMs, and HITL, Wrk enables organizations to implement sophisticated automation solutions with ease.

Our cloud-based software features a robust library of pre-built, pre-configured micro-robots, called Wrk Actions, which automate a wide range of office tasks. Paired with our powerful Wrkflow Designer, any business-process savvy individual can build and deploy complex automations and GenAI in a matter of minutes.

Key Benefits of Wrk

- At least 60% faster to deploy than traditional RPA (in hours & days, not weeks & months)
- The only platform combining API Connectors, RPA, GenAI, Humans-in-the-loop, and Employees-in-the-loop in one platform
- Transactional, consumption-based pricing options that drive significant cost savings for clients

About us

We are a team of highly experienced entrepreneurs, engineers, sales, and marketing executives who have gone through the process of building, growing, scaling, and selling a business. Now, we're doing it all over again, but 100x bigger. We're looking to add like-minded individuals to our team as we embark on a journey to build a game-changing company.

About the company

Founded in 2019, Wrk is venture-backed by prominent capital and angel investors, having raised over \$50M in financing. With a product already in-market and active paying clients, Wrk is now focused on accelerating and expanding its commercialization phase.

The Role

As a Functional Analyst, you will work with clients to map their business processes and translate their requirements into automation workflows. You'll be responsible for ensuring successful integration of Wrk's solutions into client operations by collaborating with Sales and Product teams to deliver tailored automation solutions.

Key Responsibilities

- Collaborate with clients to gather business requirements and translate them into automation workflows
- Analyze complex business processes and identify areas for automation
- Lead the design and development of automation workflows, choosing the best technologies and applying optimized, complex logic to execute automated business tasks efficiently
- Partner with the sales team on sales calls and POCs to demonstrate platform capabilities
- Independently manage projects from concept to completion, while contributing to team efforts
- Work closely with Sales, Product, Engineering, and Support teams to ensure successful project delivery
- Actively engage with clients in meetings to understand their needs, align on project goals, and provide guidance and support during the implementation phase
- Assist clients in adopting Wrk solutions and help them optimize their processes using automation workflows

Our Ideal Candidate

We're looking for someone who is technical, analytical, and customer-facing. Ideally, you have a background in Computer Science, with a few years of experience in an analyst role combined with client-facing consulting positions. You're skilled at understanding and analyzing complex business processes. We need someone with hands-on experience working with JSON schemas and APIs, who is tech-savvy with a natural curiosity and eagerness to learn new technologies in automation. You thrive in fast-paced environments, are highly organized, and can work independently with minimal supervision. You're passionate about solving business challenges and have a talent for simplifying complex workflows into clear, actionable steps for clients.

Qualifications

- At least 5 years of experience in an analyst position
- Mastery of process analysis, with hands-on experience in BPMN and UML diagrams
- Skilled in working with JSON schemas and SQL with a strong understanding of data types and structured data
- Proficient in reading and interpreting complex API documentation, with the ability to build, edit, and troubleshoot API calls
- Ability to describe complex processes in plain language and translate them into automation workflows
- Experience in a customer-facing role, with strong communication and support skills
- Familiarity with software development, with the ability to interface with developers
- Impeccable communication skills, both written and verbal
- Proven ability to work autonomously or with little supervision, while consistently delivering high-quality results
- Experience in the automation industry, RPAs, and automation platforms is an asset
- Background in Customer Success is an asset

What's in it for you

- Competitive compensation package – We want the best!
- Work fully remote
- A budget to set up your perfect home office if you choose to work remote
- Unlimited vacation
- A great health benefits program
- Coaching and mentorship of your choice to grow your skills and career
- Opportunity to work directly with industry leaders and experienced entrepreneurs
- Work in an inclusive environment with a dedicated team passionate about their work
- A place where you can be yourself, express creativity, be listened to, and play a part in redefining work forever

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Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
