

Data Consultant



Phone :

Web :

Job Summary

Vacancy :

Deadline : Aug 05, 2024

Published : Jul 05, 2024

Employment Status : Remote

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

Job Description

Assent is the leading solution for supply chain sustainability tailored for the world's top-tier, sustainability-driven manufacturers. Hidden risks riddle supply chains, many of which weren't built with sustainability in mind. That's where we step in. With insights from experts, Assent is the tool manufacturers trust for comprehensive sustainability.

We are proud to announce that Assent has crossed the US\$100M ARR milestone, granting us Centaur Status. This accomplishment, reached just 8 years following our Series A, makes us the first and only Certified B Corporation in North America's SaaS sustainability industry to celebrate this milestone.

Our journey from \$5 million to US\$100M ARR in just eight years has been marked by significant growth and achievements. With our \$350 million US funding led by Vista Equity Partners, we're poised for even greater expansion and are on the lookout for outstanding team members to join our mission.

Hybrid Work Model

At Assent, we proudly embrace a remote-first work model, valuing the flexibility and autonomy it provides our team. We also acknowledge the intangible benefits of occasional in-person workdays. For team members situated within 50 kms/31 miles of our five global offices in Ottawa, Eldoret, Penang, Columbus, and Amsterdam, you can expect to come into the office one day a week. Similarly, those near our co-working spaces in Nairobi and Toronto are encouraged to work onsite once a month.

Join our [Talent Community](#) to stay in touch and learn more!

Job Description

The Data Consulting team specializes in ensuring customer success through effective communication and problem-solving to implement clean client data into our products and systems. Data Consultants play an integral role as trusted advisors, setting the foundation for program success through expert data consultation and knowledge transfer.

Position Summary

The Data Consultant serves as the primary point of contact regarding data quality for assigned client accounts. Through ongoing consultation, implementation support and issue resolution, the Data Consultant ensures clients meet their business goals using best-in-class data practices.

- Lead new client implementations through data evaluation, analysis, transformation and load to set data best practices and data workshop requirements
- Guide existing clients to keep data updated and optimized for success.
- Conduct strategy sessions, workshops and ongoing consultation aligned with Assent's data standards and processes.
- Proactively monitor client data and systems to ensure ongoing data quality and accuracy
- Perform ad-hoc analysis, report development and troubleshooting as needed
- Maintain expertise in Assent's products, features and roadmap to help clients maximize value
- Develop documentation covering all client data assets, processes and best practices
- Deliver client presentations, trainings and knowledge transfer sessions
- Manage client relationships and act as the primary point of contact for all data needs
- Identify process improvements, technical issues and make recommendations
- Proactively identify data risks, assess potential impacts, and collaborate with internal teams to implement effective mitigation strategies
- Collaborate cross-functionally to continually enhance Assent's data solutions and client experience
- Be familiar with corporate security policies and follow the guidance set out by processes and procedures of Assent

Qualifications

- Minimum 3-4 years of client facing work experience;
- Proven track record of building trusted advisory relationships
- Proven ability to effectively communicate technical concepts to both technical and non-technical audiences
- Advanced Excel skills - able to leverage all Excel functions to analyze and report complex datasets;
- Experience in integrations and API
- Excellent understanding of data management and analysis principles;
- Familiarity with MS Office Suite and Google Applications, able to leverage functions to find efficiencies and improve productivity using defined tools;
- Self-starter with effective time management skills with the ability to adhere to assigned deadlines and prioritize effectively;
- Solutions-first attitude and self-motivated to proactively engage with our clients to solve data puzzles;
- You anticipate, understand, and respond to the needs of others and are proactive about communicating;
- You are poised, professional, and comfortable leading discussions with client decision-makers, end-users, and IT professionals;

Additional Information

Life at Assent

Wellness: We believe that you and your family's well being is important. As a result, we offer vacation time that increases with tenure, comprehensive benefits packages (details vary by country), life leave days and more.

Financial Benefits: It's not all about the money – well, it's a little about the money. We understand that financial health is important and we offer a competitive base salary, a corporate bonus program, retirement savings options and more.

Life at Assent: There is purpose beyond your work. We provide our team members with flexible work options, volunteer days and opportunities to get involved in corporate giving initiatives.

Lifelong Learning: At Assent, curiosity is not only valued but encouraged. You will receive professional development days that are available to you the day you start.

At Assent, we are committed to growing and sustaining an environment where our team members feel included, valued, and heard. Our diversity and equal opportunity practices are guided and championed by our Diversity and Inclusion Working Group and our Employee Resource Groups (ERGs).

Our commitment to diversity, equity and inclusion includes recruiting and retaining team members from diverse backgrounds and experiences, and fostering a culture of belonging where all team members are included, treated with dignity and respect, promoted on their merits, and placed in positions to contribute to business success.

If you require assistance or accommodation throughout any part of the interview and selection process, please contact talent@assent.com and we will be happy to help.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
