Business Technology Analyst

Phone :
Web :

Job Summary

Vacancy :
Deadline : Aug 27, 2024
Published : Jul 27, 2024
Employment Status : Full Time
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

Dawson Group is looking for a **Business Technology Analyst** who will analyze, design, develop and maintain information systems, ensuring they meet our business requirements and improve operational efficiency.
In this role you will be a valued member of the **Dawson Group**, working in a permanent, full-time position of **Business Technology Analyst**, reporting to the **Director of Information Technology**. The role will provide the successful applicant with an in-depth understanding of road maintenance, experience upgrading, administering and integrating maintenance and financial systems, opportunities building business intelligence solutions, and hands-on app and automation development. Your base location will be **Kamloops, B.C.**; however, the Dawson Group embraces **distributed work**, meaning the successful candidate will have the flexibility to work from home and/or at our office.
// Click here to learn more about Dawson Group
WHAT SUCCESS LOOKS LIKE
• Working closely with Dawson Road Maintenance stakeholders, gain an understanding of existing road maintenance business processes and systems, then identify opportunities to improve them through technology solutions
• Support the delivery of IT's strategic plan, moving DRM to an increasingly simplified business systems environment for all workers – from data capture in the field, to management reporting and billing in the office
• Assist with the implementation of an incoming maintenance management system, upgrading Dawson Road Maintenance systems onto a new platform that will standardize and streamline work processes for the next 5-10 years
• Assist with the implementation of a financial system / Enterprise Resource Planning (ERP) software, upgrading Dawson Group from legacy accounting software to a modern, integrated solution
• Assist with the development of digital software solutions and automation scripts using low-code platforms such as Microsoft Power Platform
• Support and develop business system integrations, including ERP, management software and vehicle telematics
• Administer, sustain and enhance existing business systems to respond to bug reports, updates or evolving user needs
• Provide deskside support for Dawson Road Maintenance staff, pertaining to their business systems
• Provide quality assurance to ensure that developed software and systems integrations are behaving as intended
• Apply problem-solving skills and tools to diagnose and solve business challenges with technology
• Prioritize safety of self and others in all aspects of the job
WHAT YOU BRING
• Undergraduate degree in Computing Science or related discipline (recent graduate preferred)
• 2-4 years of software and/or systems development experience
• Proficiency in Microsoft Excel
• Experience working with (or a strong aptitude to learn) maintenance management or accounting software platforms
• Experience with Python, Javascript or related scripting/development languages
• Keen technical knowledge and aptitude, with a strong ability to pick things up quickly
• Knowledge working with databases and building reports/dashboards using a Business Intelligence platform (such as Power BI, Tableau, etc.) would be a strong asset
• Experience with software development technologies such as Flutter or React Native
• Continuous improvement and innovation mindset – a desire to understand systems, then leverage technology and tools to find new/better ways of doing things
• Attention to detail and an eye for quality
• Communication skills working with business stakeholders and technology team members
BENEFITS
Looking to be a key member of a well-established family-owned company? Our core values include: People First, Integrity, Respect and Excellence and as such we are committed to providing an environment that supports the growth and effectiveness of our employees and the organization. You will work for a company that offers an excellent compensation package, pension, and medical benefits, as well as learning and long-term advancement opportunities.
The Dawson Group is expanding our reach and need people like you to join us on our journey, and to help us continue safely connecting our communities.
We thank all applicants for their interest; however, only shortlisted candidates will be contacted for an interview
Please visit our careers page to see more job opportunities.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits