

Business Systems Specialist



Phone :

Web :

Job Summary

Vacancy :

Deadline : Sep 15, 2024

Published : Aug 15, 2024

Employment Status : Contract

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

Job Description

Position: Business Systems Specialist

Location: Kitchener, Ontario

Job Type: Full-time, 12 Month Contract

Experience: 5+ Years

Education: Degree in Business, Finance or Operations and Material Management

About OTTO by Rockwell Automation

OTTO is a global leader in autonomous technology for material handling inside manufacturing and warehouse facilities. With over five million hours of production experience, OTTO autonomous mobile robots (AMRs) are trusted in mission-critical operations for some of the world's most recognized brands. OTTO was recognized as one of Fast Company's Most Innovative Robotics Companies of 2023. For more information, visit ottomotors.com.

OTTO was acquired by Rockwell Automation effective October 2023. Rockwell is a global technology leader focused on helping the world's manufacturers be more productive, sustainable, and agile. With more than 28,000 employees who make the world better every day, we know we have something special. Behind our customers – amazing companies that help feed the world, provide life-saving medicine on a global scale, and focus on clean water and green mobility – our people are energized problem solvers that take pride in how the work we do changes the world for the better.

About the Job:

Reporting to the VP of Operations, the Business Systems Specialist is responsible for managing OTTO's Enterprise Resource Planning (ERP) system - EPICOR/Kinetic.

The responsibilities include:

1. Identification, analyzing, planning and implementing process improvements
2. Evaluation and modeling of existing and future state processes
3. Organizing, leading and facilitating cross-functional projects
4. Development and maturity of metrics to provide data for process management and indicators for future improvement opportunities
5. Collection of data to identify root cause problems
6. Measurement of performance against process requirements, alignment of improvement projects to close performance shortfalls
7. Identification and management of internal and external resources - including cross-functional members to successfully execute projects
8. Provide consultation on the use of re-engineering techniques to improve process performance and product quality
9. Deployment plans from conception through to close; and
10. Prepare and deliver presentations and training courses including measurement, analysis, improvement and control courses.

Following our acquisition by Rockwell Automation, this role will play a crucial part in the integration project, transitioning from our current ERP system, Epicor/Kinetic....to Systems, Applications, and Products in Data Processing (SAP).

Additional Key Responsibilities:

Enterprise Resource Planning (ERP) System Management:

- Be the subject matter expert and "Internal Champion" of Epicor.
- Maintain relationships with ERP consultants for complex solutions

System Upgrades and Maintenance:

- Conduct testing prior to upgrades to minimize business disruption.
- Manage escalated issues and coordinate with support for solutions.

Skills, Qualifications and Experience Requirements:

- Degree in Business, Finance or Operations and Material Management
- 5+ years of work related experience - including ERP systems - EPICOR experience would be an asset
- Proven track record in process improvement and system customization
- Background in Operations (Supply Chain, Logistics, Inventory, Quality, Production) is an asset
- Strong problem-solving skills and proficiency in managing system upgrades
- Excellent communication skills with cross-functional teams
- Strong documentation and training capabilities; and
- Positive and encouraging attitude.

At OTTO by Rockwell Automation, we are committed to building and supporting a culture of diversity, inclusion, and accessibility. We hire the best talent regardless of race, color, creed, national origin, ancestry, disability, marital status, age, veteran status, sex, sexual orientation, gender identity, and expression. If you require special accommodation to complete any portion of the application or interview process, please contact 1-800-301-3863.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
