Business Systems Analyst (ERP systems)

Phone :
Web :

Job Summary

Vacancy :
Deadline : Oct 06, 2024
Published : Sep 06, 2024
Employment Status : Full Time
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

Who we are:

We are a bunch of people who really care about agriculture, food and the challenges facing farming. We want to help farmers with data driven decision making to help nature feed a growing population. Join our team of expert engineers, agronomists, entomologists, crop researchers, and data scientists who are continually conducting research to help drive innovation in agriculture.

Semios is a market leader in leveraging the internet-of-things (IoT) and big data to improve the sustainability and profitability of specialty crops. With 500 million data points being reported by our sensors every day, we leverage our big data analytics, such as in-depth pest and disease modeling, to empower tree fruit and tree nut growers with decision-making tools to minimize resources and risks.

Our innovative work has received several industry awards:

• AgTech Breakthrough Awards Program (2023) - Selected as winner of the "Overall Smart Irrigation Company Of The Year" award.
• Sustainability Changemaker by SDTC (2022) - Named as one of the companies which recognize homegrown innovation in sustainable technologies in Canada.
• AgTech Breakthrough Awards Program (2021) – Selected as winner of the "Pest Management Solutions of the Year" award.
• Google Accelerator (2020) – Selected as 1 of 9 companies for the inaugural Google for Startups Accelerator Canada cohort, who are all using technology to solve complex challenges.
• Global CleanTech Top 100 (2020) – Identified as one of the companies best positioned to solve tomorrow's clean technology challenges.

One of our partners produced this short video which shows what we do and our positive environmental impact.

We know our journey is only achievable by having a great team who shares ideas, tries new things and learns as we go.

Who you are:

Motivated by meaningful work, you are looking for more than just a job; you want to work for a dynamic, growing company that finds solutions to real-life problems, such as helping the world reduce the use of pesticides and helping nature feed a growing population. Your ideal work environment includes a collaborative team spirit with the opportunity to learn and grow as you take the initiative to try new things.

As a Business Systems Analyst you'll liaise with cross functional teams to deliver processes and systems improvements, leveraging your strong analytical, stakeholder engagement and problem-solving skills. The Business Systems Analyst must have expertise in defining business processes, business systems analysis, and implementation and support of modern ERP systems. You will play an important role in elevating our business operations and enable us to achieve operational excellence.

What you will do:

• Analyze business processes and systems, pinpoint inefficiencies and opportunities, and implement improvements to enhance operational efficiency.
• Part of the core team to lead the implementation and configuration of business systems, optimize business processes and respond to user report-writing and analysis requests.
• Take ownership of gathering and delivering comprehensive business requirements, process flows and user stories to stakeholders, ensuring clarity, accuracy, and completeness. ensuring comprehensive understanding of the proposed solutions meeting business needs.
• Contribute to enablement strategy development with a strong understanding of business needs and impacts to influence roadmaps.
• Apply previous experience and knowledge of business systems and processes, and evolving technologies like Generative AI to provide insights for optimizing business processes in inventory management, field services planning, sales operations.
• Actively participate in driving adoption of processes and systems changes through user testing, addressing usage issues, building and delivering training content and monitoring user feedback.
• Document, track, and monitor all problems/resolutions activity to ensure timely resolution and adherence to department guidelines.
• Keep stakeholders informed of significant or recurring issues that have an effect on business operations.
• Manage external support requirements with third-party providers.
• Develop and maintain user instructions and support documentation for enterprise business systems tailored for technical and non-technical users.
• Measure the success of new features with external and internal users and develop plans to continuously improve on product usage.
• Monitor and evaluate process performance through data trend analysis for further improvements, generating insights and recommendations.
• Prepare and present data-driven insights to informed decision-making.

Requirements

We want you to succeed so you will need:

• 5+ years of experience in a business systems analyst role
• Bachelor's degree in computer science, business administration (operations, logistics, supply chain), engineering or a related field
• Experience in a lead role for an ERP implementation that included Finance, Supply Chain and Inventory Management, and demonstrated knowledge of internal operational processes in these areas
• Experience with ERP system configuration, master data management, workflow development, and report writing
• Technical document writing, including business process mapping, work instructions, and standard operating procedures
• Understanding of data mapping and ETL process, and experience building data driven insights, using reporting tools such as Power BI and Tableau
• Ability to plan and manage tasks and adhere to project timelines and milestones
• Experience with identifying creative and efficient solutions to complex problems with strong analytical and reasoning skills, and adept at handling ambiguity with attention to detail.
• Solid aptitude for evolving technologies like Generative AI and its role in business enablement
• Strong skills in IT software tools such as Jira, Visio, Mural, Lucidchart, Google suite
• Strong ability to independently manage time and prioritize tasks
• Strong facilitation and stakeholder management skill, earn trust quickly and convey ideas succinctly and with influence both verbal and visually

Nice to have:

• Formal training or certification in enterprise software or reporting tools, including MS D365, PowerBI, Tableau, CRM (Salesforce, Hubspot, D365)
• Formal training or certification in business analysis techniques such as Certified Business Analysis Professional or Certified Lean Six Sigma professional are a plus.
• Experience working with companies with international operations
• Knowledge of AI application in enterprise systems
• System implementation experience
• Agile project management experience

Salary range: $100,000 to $115,000 annually

Please note that the base pay offered may vary based on factors including but not limited to knowledge, skills and experience, as well as business and organizational needs.

Benefits

Why this is the opportunity for you:

• Sleep better knowing you're making the world a better place through more sustainable food production
• Opportunity to contribute and make an impact by working on meaningful projects
• Work with a team that values fun, laughter, and each other in a collaborative and casual work environment
• Flexible, hybrid working arrangements and strong work-life balance culture
• Multiple office locations, convenient via transit and bike paths
• Extended medical plan with a Health Spending Account with premiums paid by the company
• Group RRSP, which includes a 3% company paid match

At Semios, we recognize that people come with a wealth of experience and talent beyond just the technical requirements of a job. We know that our differences often can bring about innovation, excellence and meaningful work—therefore, people from all backgrounds are encouraged to apply to our positions. We believe that different perspectives and backgrounds are what make a company flourish and we welcome everyone.

APPLY

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits