

## Business Analyst – Hiring Day July 11, 2024



Phone :  
Web :

### Job Summary

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Vacancy :  
Deadline : Aug 02, 2024  
Published : Jul 02, 2024  
Employment Status : Full Time  
Experience : Any  
Salary :  
Gender : Any  
Career Level : Any  
Qualification :

## Job Description

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JANA will be holding a virtual Hiring Event on July 11, 2024, from 9am - 12pm ET and again from 1pm to 4pm, and we'd like to invite you to participate! This will be a unique, fun, interactive morning/afternoon where we'll explore your creativity, problem solving skills, technical knowledge, passions and drive! It will be a combination of group activities and 1-on-1 conversations that gives us a chance to get to know you and you a chance to experience a bit of the JANA Way. Please only apply if you're able to attend on July 11th. JANA is focused on improving the integrity of gas pipeline systems through the application of advanced risk modeling technologies. Our models and software are defensible and highly predictive, allowing gas pipeline operators to take actions to reduce risk in their systems. And our Integrity Data suite enables pipeline operators to finally capture their pipeline asset data and unlock the value associated with this data.

As an entrepreneurial company, we provide an exciting, dynamic and respectful work environment where you will be an important contributor to the JANA Team. Our Mission at JANA is "Better Pipelines for a Better World" – we are true believers and inspire our employees to join us in this Mission!

- High-energy Collaborative Environment: JANA combines the energy of a start-up software organization with the discipline of a precision engineering firm.
- Social Events: Join the entire JANA Team for fun virtual Social Events like our Beer Club. We also like to get together for in-person events such as our Annual Birthday Bonspiel, Holiday events, our annual Company Picnic, and team events!
- Best-in-Class Benefits: JANA offers all employees a comprehensive benefits package including a Healthcare Spending Account, Medical, Dental, Life Insurance, AD&D, Drug coverage, Disability coverage, as well as a Wellness Benefit!! JANA also provides employees with the opportunity to get support with mental wellness through our Employee Assistance Program.
- Giving Back: JANA is dedicated to giving back to our community. We hold an annual food drive for the Aurora Foodbank and have become one of their top contributors!
- JANA promotes a healthy work-life balance: Through our comprehensive vacation program, floater days, and a hybrid work environment (up to 20% a month in office) JANA employees are able to take time to rest and rejuvenate!
- Employee Recognition: We aim to Win, and we love to celebrate Wins with our People. We also offer a Phantom Share Program and annual bonuses!

JANA's Business Analysts are responsible for supporting the customers with requirements management, best practices, and subsequently training on JANA software functionality, ensuring a smooth transition of JANA products into the customer environment. Several projects are typically in the process of being completed at any given time, and a Business Analyst must be able to multitask and manage multiple accountabilities simultaneously. Business Analysts work cross-functionally and communicate to all parties involved in a project.

### Responsibilities

- Directs technical aspects of projects from beginning to end, liaising with the Project Manager on an ongoing basis to ensure all technical project deliverables are met
- Attends customer sites for demonstrations, project meetings, implementation workshops and training
- Leads technical planning and requirements gathering sessions with clients to develop in-depth solutions and build long-term relationships
- Reviews progress through project lifetime and anticipates technical barriers to completion of project objectives
- Writes reports and provides quality peer-review and release of reports, as required
- Manages client expectation & project scope
- Assisting client in determining the business and process impacts and in the development of change management strategies
- Works with JANA's product and development teams to understand and plan for new feature deployments
- Interacts with Development, Quality Assurance and Project Management, as required, to escalate and resolve customer issues
- Provides training for clients on the software functionality and best practices for leveraging JANA's software products

### Required Skills & Experience

- Undergraduate degree in a STEM field, preferably in Engineering
- 1 - 2 years of experience in client-facing and software implementation roles, preferably with pipeline operational knowledge
- Familiarity with databases and networking, including experience installing client software
- Solid organizational skills, including multitasking and time-management
- Excellent communication skills and ability to interact well with customers
- Workshop facilitation and requirements gathering experience
- Exceptional verbal, written and presentation skills
- Ability to work effectively both independently and as part of a team
- Competency in Microsoft applications, including Word, Excel and Outlook
- Experience in MS SQL Server or another RDBMS like Oracle, DB2, Teradata, etc. an asset
- Experience using data visualization software including Visio, Power BI, etc. an asset
- Ability to work on tight deadlines
- Must be able to travel in the US and Canada up to 20% of the time

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JANA is committed to accommodating applicants with disabilities throughout the hiring process; in accordance with the Accessibility for Ontarians with Disabilities Act (AODA). Please let us know if you require accommodation at any stage of the hiring process. By applying for a position with JANA, you understand that we use third party systems and recruiting agencies that may employ the use of Artificial Intelligence within their programs for finding, screening, assessing, and/or selecting candidates. You also understand that offers of employment are contingent upon the successful completion of a background check. The type of check performed is determined by the role and JANA's employment policies. Checks may include any of the following: employment verification, employment references, SIN validation, education verification, criminal records check, search against global sanctions and government watch lists, and/or credit check. You will be notified during the hiring process which checks you are required to complete. We thank you for your interest. Only candidates selected for an interview will be contacted.

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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