

## Business Analyst



Phone :

Web :

### Job Summary

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Vacancy :

Deadline : Jul 12, 2024

Published : Jun 12, 2024

Employment Status : Full Time

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

## Job Description

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### Who are we?

Equinix is the world's digital infrastructure company®, operating over 250 data centers across the globe. Digital leaders harness Equinix's trusted platform to bring together and interconnect foundational infrastructure at software speed. Equinix enables organizations to access all the right places, partners and possibilities to scale with agility, speed the launch of digital services, deliver world-class experiences and multiply their value, while supporting their sustainability goals.

A career at Equinix means you will collaborate on work that impacts the world and be surrounded by endless opportunities to learn new skills and grow in varied directions. We embrace diversity in thought and contribution and are committed to providing an equitable work environment that is foundational to our core values as a company and is vital to our success.

Business Analyst

### Job Summary

The Global Operations Enablement Business Analyst will engage directly with business stakeholders across all regions to gather, assess, identify impact to business, recommend process improvements and drive technology and solutions related to product delivery and creating effective tools.

You will be supporting establishing standards, processes, and policies for improving our service to customers. The role will also entail defining global requirements, design & analyze solutions and manage projects from inception to completion. To do this successfully, you will work closely with data center Operations Personnel, Subject Matter Experts, Product Managers, and other cross-functional teams to understand and refine business needs and IT development requirements.

### Responsibilities

- Determines and applies appropriate methodologies for analyzing a wide range of cross-functional issues which can sometimes be complex or have a high level of ambiguity
- Development and implementation of an effective and comprehensive communication strategy for ensuring key stakeholders are fully informed of new product deployments, enhancements, and post rollout support resource availability
- Collaboration with regional counterparts to collectively align on a globally consistent support structure as well as analyze, define, and identify operational efficiency improvement opportunities within and across functional areas that impact or could potentially impact any part of the business
- Provide assistance and support with monthly Subject Matter Expert (SME) call improvement opportunities related to structure, content, and overall execution
- Status reporting providing periodic project updates, highlighting risks, issues, and concerns
- Participate in cross functional discussions to drive issues, challenges, and prioritization efforts

### Qualifications

- Ability to work independently across multiple projects, and to meet deadlines
- Detail and project-oriented with a focus on quality and commitment to the task at hand
- Ability to communicate easily with a diverse group of people
- Strong analytical skills to work with complex business problems and systems challenges
- Reliability, diligence and excellent organization skills with a strong attention to detail
- A passion for improving processes and influencing cross functional and globally dispersed teams

Equinix is an Equal Employment Opportunity and, in the U.S., an Affirmative Action employer. All qualified applicants will receive consideration for employment without regard to unlawful consideration of race, color, religion, creed, national or ethnic origin, ancestry, place of birth, citizenship, sex, pregnancy / childbirth or related medical conditions, sexual orientation, gender identity or expression, marital or domestic partnership status, age, veteran or military status, physical or mental disability, medical condition, genetic information, political / organizational affiliation, status as a victim or family member of a victim of crime or abuse, or any other status protected by applicable law.

Equinix is committed to ensuring that our employment process is open to all individuals, including those with a disability. If you are a qualified candidate and need assistance or an accommodation, please let us know by completing [this form](#).

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View additional Equal Employment Opportunity information [here](#).

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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