

Analytics Specialist



Phone :
Web :

Job Summary

Vacancy :
Deadline : Oct 23, 2024
Published : Sep 23, 2024
Employment Status : Full Time
Experience : Any
Salary :
Gender : Any
Career Level : Any
Qualification :

Job Description

ThinkLP is a fast-growing retail operations software focused on curbing risk for its customers. We help track, predict, and mitigate looming risk issues, primarily theft, that has been ever-increasing in the marketplace today. ThinkLP primarily serves Loss Prevention (LP) departments across Fortune 100 companies, providing them with business intelligence to prevent risk in all facets. Our customers are some of the world's leading brands, recognized globally by consumers.

ThinkLP has recently been backed by Alpine Software Group (ASG), a software business that buys uniquely positioned SaaS companies and builds them into market leaders. As ThinkLP enters a period of significant growth, we envision building not just a bigger software company, but a better one! All while creating a work environment where you can be impactful and your best self.

About the role

The Analytics Specialist will be responsible for seamlessly integrating our point-of-sale (POS) system with various software applications and services, ensuring smooth and efficient operations. The ideal candidate possesses a strong technical background, exceptional problem-solving skills, and a proven track record of successfully integrating POS systems with other platforms. Your key responsibilities will include:

- Collaborate with clients, developers, and cross-functional teams to understand integration requirements and objectives.
- Design and implement POS system integrations with external applications and tools specific to ThinkLP's EBR platform.
- Develop and maintain APIs and other integration tools to facilitate data exchange between POS and third-party systems.
- Troubleshoot and resolve technical issues related to POS integrations, ensuring minimal disruption to business operations.
- Conduct thorough testing and validation of integrations to ensure accuracy and reliability of data transfers.
- Monitor and analyze integration performance, identifying opportunities for optimization and efficiency improvements.
- Provide technical support to end-users and internal teams regarding POS integrations.
- Stay up to date with industry trends and emerging technologies, continuously expanding knowledge and expertise in the field.
- Assist in project planning, estimation, and execution of integration initiatives within defined timelines.
- Maintain comprehensive documentation of integration processes, configurations, and troubleshooting procedures.

What you should have

- Bachelor's degree in computer science, Information Technology, or a related field, or equivalent practical experience.
- 3-5 years as a POS Integration Specialist or similar role, successfully integrating POS systems with various software applications.
- Proficiency in programming languages such as Python, SQL, or other big data querying languages.
- Experience using Salesforce Analytics, a plus.
- In-depth knowledge of different POS systems and their hardware/software components.
- Strong problem-solving and analytical skills, with the ability to quickly identify and resolve technical issues.
- Excellent communication skills, both written and verbal, with the ability to convey complex technical concepts to non-technical stakeholders.
- Project management experience, with the ability to prioritize tasks as well as estimate and meet project deadlines.
- Detail-oriented approach to work, ensuring accuracy and precision in integration processes.
- Ability to work independently and as part of a team, collaborating effectively with colleagues and Clients
- Experience in working with startups is a plus.

Compensation

• **Base Salary Range:** For Canadian candidates, the target salary range is \$80,000 - \$100,000 CAD. This is part of a competitive total rewards package including an annual bonus and employer-paid benefits. Individual pay may vary based on factors such as experience, location, internal pay equity, and other relevant business considerations. We review all employee pay and compensation programs at least annually to ensure competitive and fair pay.

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Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
