

## Agile Delivery Manager

Phone :  
Web :



**360insights**  
how it all makes sense.

### Job Summary

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Vacancy :  
Deadline : Jul 12, 2024  
Published : Jun 12, 2024  
Employment Status : Hybrid  
Experience : Any  
Salary :  
Gender : Any  
Career Level : Any  
Qualification :

## Job Description

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**Starting base salary US \$84,500 – \$102,000 \***

**CAD \$87,000 - \$104,500 \***

Plus Bonus, Equity & Benefits

\* Pay transparency

*Our salary ranges are determined by role, level, and location. The range displayed on our job posting reflects the minimum and typical maximum target for new hire salaries for the position, it does not reflect the maximum salary for the role over time. Within the range, individual pay is determined by job-related skills and experience demonstrated during the interview process.*

### **What you will be doing:**

The Agile Delivery Manager is a self-motivated and adaptable individual who plays a lead role in managing software development teams and initiatives. They understand the importance of cultivating good team dynamics between business stakeholders, Product, Technical Leadership, and the development team. They enjoy organizing work and coaching teams to define vision and value and the many details of build, release, and follow-up. This role balances technical knowledge with strong communication and organizational skills, allowing them to make a significant impact in the company and with our clients.

### **A bit more about the role:**

- Manage initiatives and multiple development teams with agile and project management methodologies from discovery through to delivery with assigned teams
- Leads collaborative and detailed delivery cycle and large initiative planning that merges product/engineering requirements with company goals and coordinate various managers and technical personnel during all project phases from initial discovery through to development and release.
- Monitor cycle delivery and larger initiative progress continuously and make detailed scheduled reports on measurable items, such as milestones and releases.
- Measure and monitor team dynamics and performance, and provide agile coaching and training to improve.
- Communicate proactively with all involved personnel to provide stability in process, a sense of urgency, encouragement to team members, identify impediments/blockers/distractions, work to create solutions, and implement efficiency improvements.
- Coach Product, Technical leadership, team members and business leaders on agile methodologies
- Holds the team accountable for their responsibilities in defining initiative readiness and vision, user story writing, story mapping, prioritization techniques, technical solutioning, software build, acceptance, feedback loops, etc.
- Manage proposed modifications on changes to delivery plans with stakeholders to review, analyze impact, approve and implement beneficial changes.
- Lead all Agile ceremonies, including but not limited to daily standup, refinement, sprint planning, sprint review, demonstrations and retrospective, release planning
- Lead cross-functional teams to manage product releases/system upgrades that deliver the 360Insights vision.

### **What you'll bring:**

- Leadership experience and strong teaming/facilitation abilities
- Excellent problem-solving skills
- Excellent written and verbal communication skills
- Minimum 2-3 years of experience using agile and project management tools and methods: Jira Scrum/Kanban, Agile Roadmap and Gantt charts, Team Retro, Confluence, Excel, PowerPoint, Chat tools
- Technical background with knowledge of software development and web technologies
- Minimum 2-3 years project management/scrumb master experience in software development
- Awareness and experience with widely successful Agile techniques such as: User Stories, Journey mapping, Behavioral Driven Development (BDD), Test-Driven Development (TDD), and Acceptance Test-Driven Development (ATDD), Release Management, Pairing, Automated Testing, Agile Games.
- Experience working for a fast growth SaaS company

### **Why 360?**

Here at 360insights you will be a part of a fast-paced global technology company that is innovating and leading in the channel incentives and insights industry. You will be helping us to deliver great solutions for some of the world's most recognizable brands all within an inspiring and inclusive culture that has certified us as a Great Place to Work® in Canada, the USA and the UK.

At 360insights, we take pride in being a people-first organization, dedicated to fostering a vibrant values-based and inclusive culture. Our commitment to this ethos is reflected in our day-to-day operations and interactions with both team members and clients. Embracing a people-focused approach entails the following principles:

**Diversity and Inclusion:** We wholeheartedly welcome individuals from all walks of life to join our team. 360insights is committed to providing equal employment opportunities to people of every race, religion or belief and ethnic origin, regardless of age, disability, sexual orientation, or gender identity. You can find out more about our DEIB Vision on our website. We encourage applications from individuals with disabilities, and accommodations are available upon request for candidates participating in all stages of the selection process.

**Experiences that create growth. Growth that creates experiences:** At 360insights, every facet of our business presents opportunities for personal and professional development, allowing you to explore diverse disciplines and rewarding work experiences. Our commitment to growth is supported by robust Learning and Development (L&D) initiatives and mentorship programs, ensuring that you have the tools and support needed to thrive and grow as an Insider.

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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